

Writing for Visual Thinkers

Andrea Marks

New Riders

1249 Eighth Street

Berkeley, CA 94710

510/524-2178

510/524-2221 (fax)

Find us on the Web at: www.newriders.com

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the professional association for design

164 Fifth Avenue New York, NY 10010 Tel 212 807 1990 Fax 212 807 1799 www.aiga.org

The tradition of writing in the field of design—whether serving as criticism, personal expression or persuasion—is long and storied. The design profession would surely be diminished without those defining voices—Rand, Glaser, Lupton, Bierut, Heller, to name but a few—that continually remind us and the rest of the world why the work of designers is so important. The need for designers to be able to communicate not only visually but also verbally has only grown over the years, to the extent that no professional designer today can afford not to develop the necessary skills.

With Writing for Visual Thinkers, a new voice in design has emerged. Writer, designer and educator Andrea Marks skillfully imparts her knowledge about the unique ways in which designers see the world and shows us how we can translate our visual ideas into words that are just as compelling and thoughtful. AIGA, the professional association for design, eagerly supports this ambitious educational tool for designers and visual artists, with the hope that it will benefit readers in their career pursuits and personal growth, and create ever more unique and inspiring voices.

Richard Grefe

Executive director, AIGA

The AIGA Design Press is committed to stimulating thinking at the intersection of design, business and culture. The Press is a partnership with New Riders Publishing as a means of extending AIGA's traditional role in advancing the art, practice and theory of design. With rigor and enthusiasm, The Press will embrace new fields, uncover powerful modes of inquiry and pursue excellence in design thinking.

USER GUIDE

It is best to read the *Writing for Visual Thinkers* e-book using version 8 or greater of Adobe Acrobat Pro, or Adobe Reader. You can download a free copy of Adobe Reader from the Adobe Web site http://www.adobe.com/products/acrobat/readstep2.html. Viewing the e-book in Acrobat Pro or Adobe Reader will enable all hyperlinks and features to be active, including the built-in search engine and accessibility options for the visually impaired. The Mac OS X application Preview may also be used, but does not offer the same functionality.

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In lieu of a traditional index, this book utilizes the search function. To access the search palette, view the document at a comfortable reading percentage (such as 150%) and open the search palette either by typing your phrase into the navigation window (make sure your Find toolbar is active) or selecting Search, under the Edit menu. The basic search palette will allow you to type in a word you are searching for; advanced search options will allow you to type in both a word or a phrase.

Accessing links

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Disclaimer: Though user-generated Wikipedia has become a standard tool for compiling information on the Internet, the accuracy of Wikipedia sites has not been definitively measured. Further research, using books and periodicals, can help bring a richer and sometimes more accurate understanding of the topic.

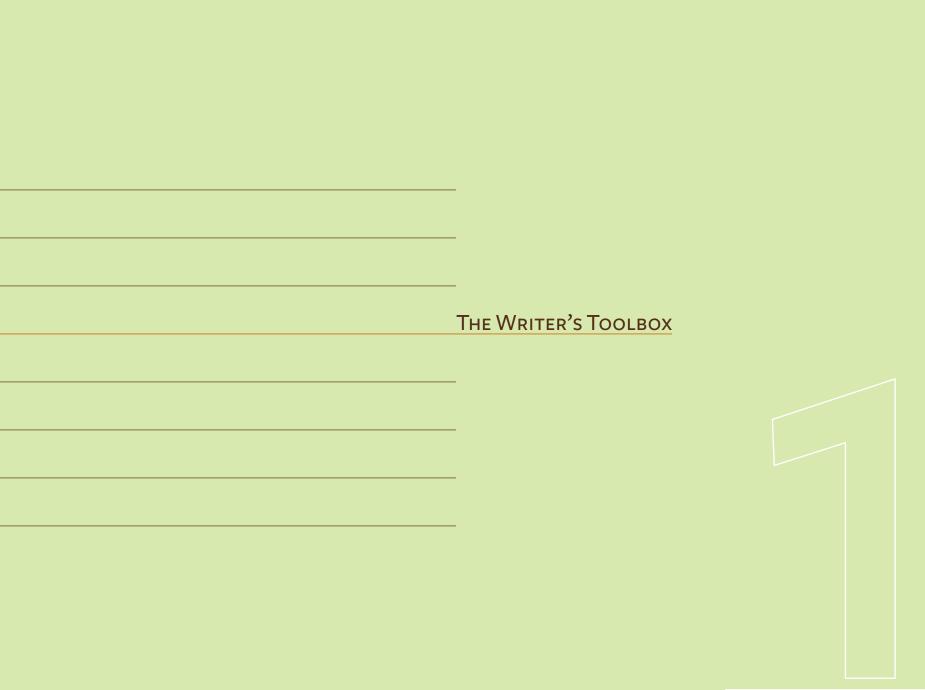
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Writing can be a challenge, especially for artists and designers who tend to be more visual than verbal. With so many conversations about the fate of reading and writing in the 21st century, we may ask how this impacts visual artists? Clearly, writing will continue to play a key role in your life. With so many resources available, this is an exciting time to be writing and making creative work.

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Writing for Visual Thinkers presents ideas and methods
that can help visual thinkers become better writers. It
covers topics such as 21st century literacy, the workings
of the brain and its connection to creativity, and how
to use writing in more pragmatic ways, including a list
of resources pertinent to writing, art, and design. The
book is not intended to cover traditional writing and
grammar conventions, as many excellent books exist.
(The latest edition of Strunk and White's <i>The Elements</i>
of Style, beautifully illustrated by Maira Kalman, is a
wonderful resource.) Instead, the goal of this book is
to explore the potential of written communication as
a way to better understand the process of visual
communication.



THE WRITER'S TOOLBOX

Writing can be a powerful tool when you are creating visual projects. From initial notes and sketches to free-writing and mind mapping, writing can help generate lively, lateral thinking. Writing helps to work through the process phase of a visual project, and can also serve as a reflective tool once a project is completed.

Writing begins as a private act that can lead to a more public expression. Writing during idea generation can be a way to gain comfort and skills that lead to better, clearer communication. Using private, "process" writing makes visual projects conceptually stronger, which ultimately leads to stronger "public" writing of materials such as proposals, project briefs, cover letters, and even blog entries and comments.

This chapter serves as a guide in using writing to enhance the creative process, both for visual and verbal projects. It presents approaches that use writing to generate ideas, support process, and reflect on finished work. These strategies are diverse enough to allow for different styles of thinking and learning. Some of these tools, such as mind maps, take advantage of words, pictures, and symbols; others, such as freewriting, focus on narrative thoughts. However, all of them use writing to bring out ideas in creative problem-solving.



Leonardo da Vinci's 15th century sketchbooks are filled with diagrammatic sketches that could be the precursors of today's brainstorm webs, concept maps, or mind maps. Da Vinci's creative genius is revealed in the way his knowledge of art and science informed each other. He used left and right hemispheres in "whole brain" interdependent thinking to realize so many of his remarkable accomplishments. The sketchbooks and notebooks of many other creative geniuses, such as Pablo Picasso, Paul Klee, Thomas Edison, Charles Darwin, and Albert Einstein, also show diagrammatic sketching that is similar to the mapping methods used today.

MIND MAPS



A mind map³ gives visual form to ideas. It is particularly helpful for initiating ideas in a project. For visual thinkers, the diagramming of words in a visual, intuitive manner takes advantage of the more nonlinear, associative way that our brains naturally generate ideas. Like many brainstorming methods, mind maps needn't be questioned until they are completed. The goal is to develop the diagram quickly, then synthesize possible connections and directions. It may be useful to construct mind maps during particular phases in a project, when new connections and ideas are needed. Larger projects, which involve complex systems of information, also benefit from using these techniques.

In addition to words, another tactic for visual thinkers is the inclusion of color, images, and even dimension into these diagrammatic maps. These brainstorming techniques are varied and can help to better organize ideas and manage complex problems.

As with any new problem-solving or brainstorming technique, mind mapping takes practice. Look at it as one of many ways to explore an idea or understand a topic.

How mind maps work

Traditional mind maps are written by hand with pen or pencil, but many software programs and web-based mapping tools are also available. These maps can be done individually or as a group.

Handwritten mind maps allow for the quick, spontaneous flow of thoughts. Writing these diagrams on large sheets of paper, such as giant sticky notes or newsprint sketchpads, lets the mind map evolve and grow. Often, participants will become so engrossed that they are surprised when they reach the edge of the paper. Large mind maps can be pinned on the wall for further discussion and analysis.

Web-based mind-mapping software—such as Free-Mind, MindMeister, and Thinkature—allows for the addition of links, notes, or files to specific words. All of these web-based programs enable both individual and collaborative diagramming and mapping of problems, and are simple and intuitive to use. A great feature of these programs is that real-time collaboration can take place from multiple computers in different locations.

Developing a mind map with words

Begin with a sheet of blank paper that is tabloid size (11x17) or larger (particularly useful for collaborative mind mapping). Write a word in the middle of the page that best represents a central topic, subject, or question. You can think of this word as the "whole" in relation to the sum of the mind map's "parts."

From this central word, draw six or seven branching lines and at the end of each, quickly write one-word associations that relate to this center word. Nouns may be a good choice, as they usually carry more associations than verbs or adjectives do.

Circle each word and continue the creation of more branches from each of them. As you move further away from the center, your words will begin to have weaker associations with the center word, but new associations will most likely allow for new concepts to develop. Don't be concerned if the words eventually lead you far off your initial topic—that divergence can lead to new ideas.

Developing a mind map with images

A graphic mind map works similarly to a verbal mind map, but allows for the addition of icons, images, and symbols. Visual thinkers, comfortable with schematic sketching, may find the combination of words and images useful in developing new associations. Follow the steps in the previous description of a mind map, but use icons or images instead of, or in addition to, words. Add new symbols, such as arrows, lines, and shapes, to further emphasize connections. Hierarchy (varying sizes, weights, and colors) can also help to emphasize concepts and make associations.

Examining the results

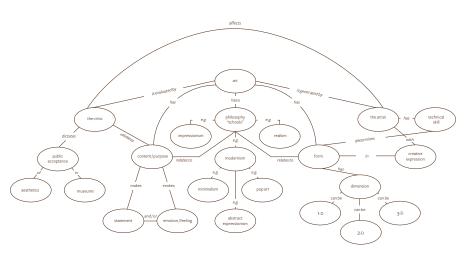
When you are finished with your mind map, take some time to reflect on the results. If you are working with a small group, discuss the ideas that came forth and write or map out this conversation.

- » Are there certain patterns and relationships that emerge?
- » Are there new concepts that need to be considered and remapped?

If several people create mind maps on a similar topic, you can compare them. In areas of similarity, you may see patterns that can be used to develop a concept.

Areas of difference might prompt further exploration through research and conversation.

CONCEPT MAPS



In many ways, concept maps are similar to mind maps. They too make use of associative relationships, using a nodal diagram containing words. The main difference between them is that concept mapping allows for a more thorough investigation and analysis of conceptual relationships and meanings. With the addition of propositional links, indicating relationships between two concepts, concept maps focus more on systems thinking.

Joseph Novak, author of the book *Learning How* to *Learn*, developed the technique of concept mapping at Cornell University in the 1970s, as an aid to science learning. As Novak states, "When concept maps are conscientiously constructed, they are remarkably revealing of students' cognition organization." His mapping techniques are used by students starting as early as first grade, and proceeding through higher education.⁴

How concept maps work

Concept maps show relationships of concepts (objects, people, environments, events, etc.) in a hierarchical order, from general to specific. Each of these words is joined by a proposition or linking statement, such as "depends on," "can be," "made of," "from." These propositional statements are the necessary links to create systems of meaning within the map.

Developing a concept map

Begin by writing the concept you want to explore at the top of your sheet of paper.

Next, continue writing related concept words connected by simple propositional phrases. For example, if the concept to be explored is "water," then below the word "water" you might write "living things" and connect the two by the propositional phrase "needed by." Meredith Davis and Hugh Dubberly depart from the traditional concept map and use a more narrative written structure, without a top-to-bottom hierarchy. Dubberly's concept map of the word "play," a project developed for The Institute for the Creative Process at the Alberta College of Art + Design, shows the many ways that the concept of play can be explained in a narrative, diagrammatic form. The poster combines

narrative phrases, words, and diagrammatic symbols in a visually dynamic example of a concept map. Davis uses concept maps in her first-semester graphic design course at North Carolina State University. Each student is assigned an object (iPod, household appliance, t-shirt, etc.) and Davis provides a base map template. This template allows students to see the "situatedness" of an everyday object within larger contexts (technological, physical, social/cultural, cognitive), to articulate cause and effect relationships within a system, and to identify places for design intervention. The maps are points of departure for deeper investigations of the object, through writing and designing. The decision to place the subject to be explored in the center of the diagram allows for several concepts of similar hierarchical importance to be shown. The concepts become more specific as they leave the center node. As Davis states, "I use [concept maps] as narratives, so there is value in the connecting phrases being descriptive and smaller structures being captured within zones of the diagram. It is easy to deploy these structures as ways of organizing students' written arguments."5

When concept maps are expanded to include narrative writing, students are able to make more meaningful connections. According to Davis, "if it is just a reflection of how students view the hierarchical relationships among simple things, it is tough to make the writing do more than reveal that hierarchy." Both Davis and Dubberly encourage consideration of visual mapping issues such as shape, scale, proximity, and color to further emphasize conceptual relationships. For visual thinkers, the addition of these elements creates a more robust visual language.

Examining the results

Students and teachers can initially go over concept maps together to see how particular concepts were developed. The maps may need to be redrawn to clarify relationships, and subsequent maps can be developed as new information is gathered. Finally, concept maps are excellent as an initial wayfinding tool, in understanding and analyzing complex information. They provide an excellent jumping-off point for subsequent writing (freewriting, short essays) and sketching.



FREEWRITING

Jack Kerouac, the famous Beat Generation author, could be thought of as the quintessential "freewriter," exemplified by his book *On the Road*. Originally typed on a 120-foot scroll of paper (video) so he wouldn't have to stop his train of thought to change paper,⁶ his unedited, freewheeling writing captured the energy and spontaneity of his travels and has influenced generations.

Freewriting is an excellent way to get your thoughts down on paper. It can be used in the preliminary phase or throughout the course of a project. Freewriting helps bring hidden ideas into the visible world, which is what art and design are all about. Allowing your thoughts about a subject to flow on paper, without any judgment, promotes an energetic discovery process.

As the words come out of your head, let them flow without concentrating on the rules of writing. Pages of freewriting can reveal new ideas and connections that may not emerge if initially developed with a more critical evaluation. Consider it private writing, as it is not typically judged by others.

How freewriting works

Freewriting is similar to journal writing, but it focuses more on a specific idea or question. Peter Elbow, professor of English at the University of Massachusetts, Amherst, and author of numerous books on writing, explains that there are unfocused and focused forms of freewriting. The unfocused version allows you to simply put words on paper in response to a general thought or feeling about a topic or problem. In a sense, this is similar to journaling, where thoughts are put down without much focus. This is a good way to write about anxieties and questions surrounding a project.

In contrast, in a focused freewrite you are addressing a specific question.

For example, if you are exploring a new brand concept for an existing company, you might ask a question such as "what does the existing logo represent?" You have most likely thought about the existing logo, and maybe even discussed it with your colleagues, but by quickly and intensively writing your thoughts down, you make these thoughts concrete. The words are then available for you to further reflect on.

Freewriting is a technique that can take some time to master. Sometimes those unseen connections can produce exciting ideas. There is the possibility of moving too far off the topic. But the point is to relax and write freely about the subject, to stimulate more productive thinking and writing.

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Developing a freewrite

Set a time frame for the freewrite, perhaps 10–15 minutes, and simply write about your topic, without lifting your pen from the paper or your fingers from the keyboard. Don't pause to think too much when writing, just try to keep your thoughts flowing (even if your next thought is "I don't know what more to write"). Don't worry about spelling, or even if the writing makes sense, as this is primarily for you. Write what you know about a given topic, and write questions about what you don't know. This can generate further writing that leads to more ideas.

By the end of the process, you will most likely have made some new discoveries about your project. Continue formulating different questions or ideas until you have a collection to read and reflect on.

The following are ways freewriting can be used when working on a visual project:

- » Write for 10–15 minutes about the problem or the subject in a more general way (for instance, why you chose this topic, what it is about)
- » Write for 10 minutes about everything related to the subject or problem
- » Write down three words important to the subject or problem and then write for 10–15 minutes about those three words
- » Midway through a project, write down what you have done in terms of concept development and idea searching, and what more could be done
- » Pose a specific question about the project and answer it

Looping: how it works

Looping, another freewriting technique, is useful as a way to direct the freewrite back into itself. Remember, these exercises are meant to get you to think and write quickly, without the worry of correct spelling and grammar. Looping back into the freewrite forces you to privately evaluate what you wrote.

After your initial 10–15 minute freewrite, go back and read it. Circle what you consider the most interesting or provocative thought, perhaps one that you would like to further develop. For your next freewrite, begin with that sentence and spend another 10–15 minutes writing. By looping back, you are able to delve deeper into the subject, while still maintaining a vigorous and spontaneous spirit of discovery.

Examining the results

What do you do with your freewrites? It makes sense to read over them and notate sentences or phrases that may help in developing ideas further. Often new insights into a problem will arise.

BRAINWRITING

Brainwriting is the written equivalent of traditional brainstorming. Typically, brainstorming methods are used to develop new ideas for a project. In both methods, a small group will gather to exchange ideas and reactions. However, although brainstorming is a great way to generate ideas quickly, it may leave quieter group members out of the discussion. Brainwriting, in contrast, not only takes advantage of the group energy that traditional brainstorming sessions bring, but it is also a way to include those who are less comfortable expressing themselves through speech.⁸



How brainwriting works

In brainwriting, all group members use writing to develop ideas. The collaborative nature of brainwriting is perfect for team projects.

Developing a brainwrite

It is necessary to create a basic template to be used by each group. A common formula to create the template is 6-3-5, which means 6 people in a group each write 3 ideas for 5 minutes and then the paper is passed on to the next person. Each idea should be written as a complete, concise sentence. A person could use previous ideas as a stimulus for thinking of new solutions. The total time for this brainwriting session should be about 30 minutes.

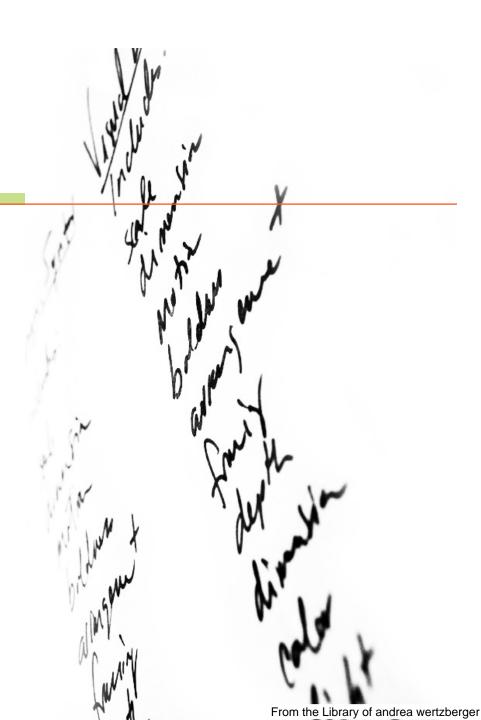
Examining the results

Once the form is completed, discuss resulting ideas within the group.

Problem:			
ldea 1	Idea 2	ldea 3	

WORD LISTS

Lists are part of our lives—from shopping lists to to-do lists. Perhaps it is the simplicity of seeing words listed that appeals to us, especially when we are typically inundated with a barrage of information. The typical use of a list is to check off an item that has been completed, which gives us a sense of control and accomplishment. Yet listing can go beyond helping us figure out things that need to be completed and is a quick way to use words for idea generation.



How word lists work

Much of what designers do is to distill a given problem down to its essential elements. Lists are concise, and the quickness in creating one allows a variety of associations to develop in a short time. Lists group words in distinct categories, and enable a divergency of ideas to occur.



Developing a word list

Start with a general concept word such as "light." Next, make a list of descriptive words, metaphoric words, or oppositional words, all relating to the word "light." Creating specific categories can help focus the list. The words that emerge can be used as a jumping-off point for further creativity exercises. Traditional writing tools, such as a dictionary and a thesaurus, can be useful. Thinkmap's Visual Thesaurus allows the user to see various relationships of words around a central hub.

Examining results

Once you have created several lists, look over them and circle words that stand out for one reason or another—perhaps the way they look, the way they sound, or what they mean. Continue exploring those words with other exercises to see where this leads. Do you see a repetition emerging from these various ways of looking at the problem? Reflect on these repetitions and continue to delve deeper into the problem based on these new discoveries. The previous brainstorming exercises can help with idea generation for both written and visual projects. Outlines can help further shape and order ideas.

OUTLINES

Outlines are structures that help to organize information. A traditional outline defines content through headings and subheadings. It is basically a plan of, or guide to, ideas you want to address, making it easier to work on sections in any order. An outline acts as a framework to hold and organize ideas. For a piece of writing, it usually contains an introduction, a central idea, subsequent points backing up this idea, a summary, and a conclusion.

For a visual project, such as a book or a website, a storyboard or a series of small schematic sketches can act similarly to an outline, in showing the necessary content and order of the project. "A writing plan is a mechanism for idea exploration and creative design"

—Mike Sharples, author of How We Write: Writing as Creative Design

How an outline works

In some ways, the intent of an outline is similar to that of a typographic grid. Both are meant to give the author or the designer a structure for developing the piece. Whereas an outline uses headings and subheadings as a plan for main themes and detailed points to be covered, a typographic grid uses horizontal and vertical lines as guides for text and image placement.

Developing an outline

Sometimes you know more or less what you want to write and the order of topics you want to cover in a written piece. You may have done some initial research and thought about your topic, enough to be able to create a structured outline. Similarly, a designer may begin a project with a grid structure in place, based on the various elements (text and images) to be used in the piece. Yet sometimes it is difficult to know what points you want to make in a written document and the order you want to state them, or know what grid structure will work best for your piece.

Developing an outline following freewriting and brainstorming exercises creates a flexible way to move ideas around. For example, you might have created an idea matrix with sticky notes, categorizing certain ideas you might cover in the document. The sticky notes can be moved around and eventually shaped into a more concrete outline. To compare this to a typographic grid, a designer may first want to find the most dynamic composition by moving text and images on a page without a grid, and then impose a grid structure.

Examining the results

Whichever way you begin your project, it is important to keep flexibility in the process, by adding to, deleting from, and reordering the outline as necessary. Physically cutting and pasting an outline together can allow for a more tactile, visual result. To compare this to a typographic grid, it is important to know when to break out of the grid structure in order to create a stronger visual communication.



WRITING AND CRITIQUES

Consider that no one knows more about your work than you do. You have made decisions in your process that have taken you to this point. But now you need a way to get your work to the next level. Having work evaluated and discussed is necessary to the creative process, and critiques provide the necessary forum.



How critiques work

Critiques allow for periodic input as you work through a project. The addition of many voices can make a piece stronger. The traditional format for critiques involves posting work on the wall, followed by discussions with colleagues or classmates. This type of critique can be tedious, as each person has to wait her turn for input. When writing is integrated into a critique, greater possibilities for energetic discussions emerge.

Developing critique strategies using writing

The following critique strategies use writing to reflect on in-progress and completed work. Though these examples are geared towards class situations, they can easily be adapted to projects and working situations outside of school.

Sticky notes

Once work is up on the wall, sticky notes are placed by the work according to three categories: "what is working," "what is not," "what next," if possible using three different colors. These notes are anonymous and can be written in the form of a question or a statement. The strength of this method is that it gives varied feedback and can provide a good starting point to talk further about work.

Feedback questions

Creators can direct the critique by bringing two or three questions regarding areas of their project in need of feedback. This can be conducted either with the entire team, in small groups, or one on one.

Peer review and response

Much like reflective writing, peer review and response can empower people to bring their work to the next level of development. In this situation, peers exchange work with one another and respond in writing to specific questions pertinent to their project. These questions can be generated by the participants or by a team leader.

Round-robin critique

A less formal method of bringing writing into a critique is through a kind of round-robin writing situation. Work is placed on a desk with a blank sheet of paper and a pencil or pen beside it. Participants then move from one desk to another, writing a brief comment about the work, based on specific criteria. These comments can be anonymous.

Voting

In this method, an entire group reviews all work. Individuals are asked to write a brief paragraph for the three pieces that best meet the project criteria. The written responses are used as a point of departure for further group discussion. As the discussion progresses, the pieces are ranked according to how they meet the project criteria.

The following critique methods take advantage of web-based software. The advantage of web-based software is that users can upload media and utilize feedback any time. The observations made in critiques, both verbally and in writing, are critical to the creative process. A combination of these critique methods can help develop a stronger final piece.

Flickr

The photo website Flickr is a great tool for viewing work online. Uploading images to Flickr is a quick way to share and receive comments by peers about work in progress.

Blogger

Google's free software allows the coordinator within minutes to set up a simple blog for posting comments. The templates are simple and well designed, and this software dovetails easily with Google's image storage software, Picasa.

VoiceThread

This online tool is presented as a media album. Users are able to converse in any number of ways, from voicing comments and importing media, to doodling and annotating an idea in real time, so that others can see it.

REFLECTIVE WRITING

"Fill your paper with the breathings of your heart..."

—William Wordsworth

Using brainstorm writing at the beginning of a project can generate innovative, lateral thinking. However, during the course of a project, or once it is completed, writing as a reflective tool can be extremely valuable.



How reflective writing works

Taking time to write reflections throughout the process allows for an in-depth analysis of the project, both on a micro and macro level. This may be as pragmatic as literally writing down everything you have accomplished on the project and everything you need to do to see it completed, such as details involving research, contacts, or deadlines. Alternatively, this reflective "in-process" writing can focus on pointed questions of a more general type. For example, at any given stage of a project, ask yourself: what was the learning experience for this project? Reflect on how you arrived at your concept. What makes it strong? How could you make it stronger? How did you arrive to the visual language of the project? What type of feedback has been helpful throughout the process? What has not? How might you have approached the project differently, knowing what you know at this time? These are just some of the questions that can be reflected on.

Developing reflective writing

As with freewriting, reflective writing is intended to be read only by you. It may be informally shared with your peers, but it is not a document that needs to be typed and edited. Sometimes it is helpful to do 10–15 minutes of reflective writing after a number of sketches have been generated. This would serve as a self-assessment or self-critique exercise. For example, you may be working on generating ideas for a logo. After an initial gathering of ideas, put your work up on a wall and reflect on the results in writing, before you begin a discussion with anyone else. Bring these written thoughts to the discussion or critique. Journals, sketchbooks and blogs are great vehicles to document thoughts and reflections.

Examining the results

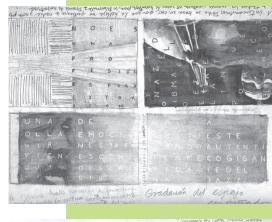
Reading over your reflections can help bring more insight to your subject. The reflections show how you have grown throughout your process, and what you have learned about yourself. The main thing is that these reflections get you to write, and that in turn will make you a better thinker, artist, and designer.

The most famous sketchbooks in history were created by Leonardo da Vinci (1452–1519). He filled countless sketchbooks with notes, diagrams, and drawings, exploring nature, art, and architecture. What was so amazing about da Vinci's sketchbooks? His sense of observation was keen, as his more than two hundred anatomical drawings attest. These notes and drawings enabled scientists and doctors to visualize and understand much more than was previously known about the human body. His handwritten notations illustrate his push to gain knowledge as well as the need to use both text and image to make discoveries.⁹

JOURNALS AND SKETCHBOOKS

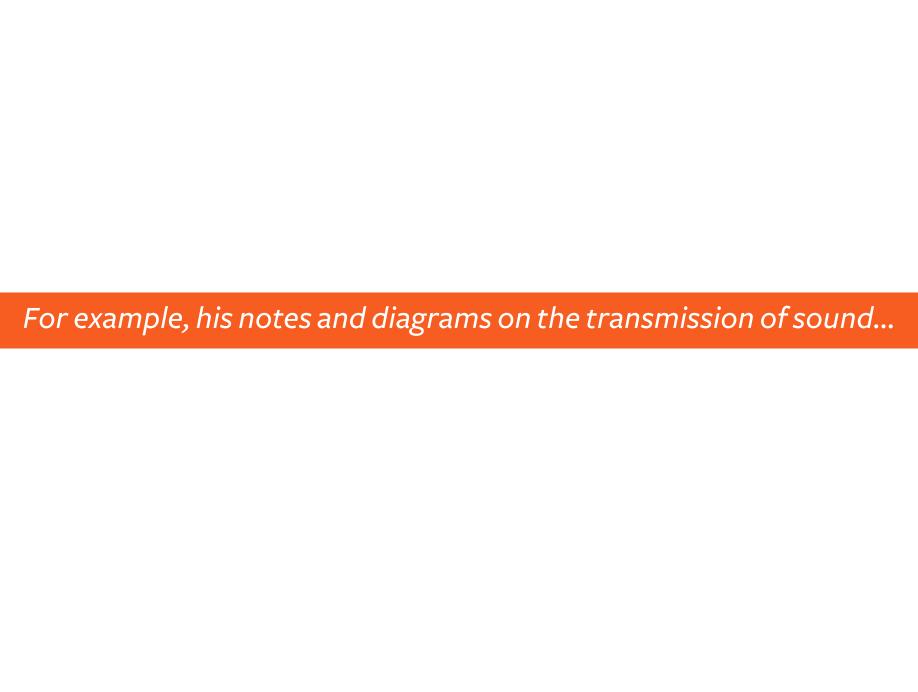
Thomas Edison (1847–1931) was also a prodigious keeper of notebooks. His more than 3,500 notebooks, filled with ideas, diagrams, notes, and photos, were not discovered until after his death in 1931. What makes Edison's notebooks impressive is how much of his creative process they reveal. He would go over the ideas and notes in his notebooks, which would then lead to new ideas.







Sketchbooks: Julio Torres Lara



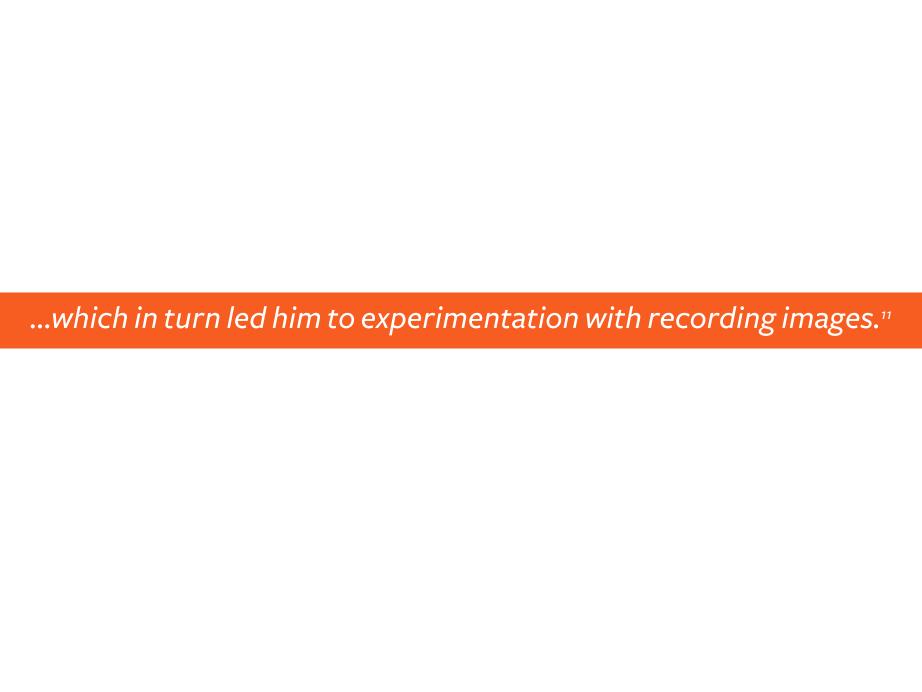


THE TELEPHONE





THE PHONOGRAPH





MOTION PICTURES
(VIDEO)

How sketchbooks work

A sketchbook filled with your ideas, notes, and sketches on a day-to-day basis can strengthen your visual and writing acuity. A small journal or sketchbook can be easily carried around. Although the content of a sketchbook or journal is typically for your eyes only, you still get practice in putting your written ideas and visual thoughts onto paper. It is not so much what you say that is important, but the action of writing and drawing each day that strengthens your abilities. The more you do this, the more comfortable you will be in articulating your thoughts.

Developing a sketchbook

Find a sketchbook that will fit your needs and a pen that allows for a smooth flow of ideas and thoughts. Make a habit of carrying the book around with you, so that you get into a regular rhythm of thinking, writing, and sketching. Think of this book as a place to file your interests—what is it about the poster, the painting, the film you saw last night, the book you just finished, that has made you think more deeply and critically? Use freewriting to write down reactions to lectures, books, an article in a newspaper or magazine. Use the sketchbook to experiment with visual language—play with collage, painting, and drawing.

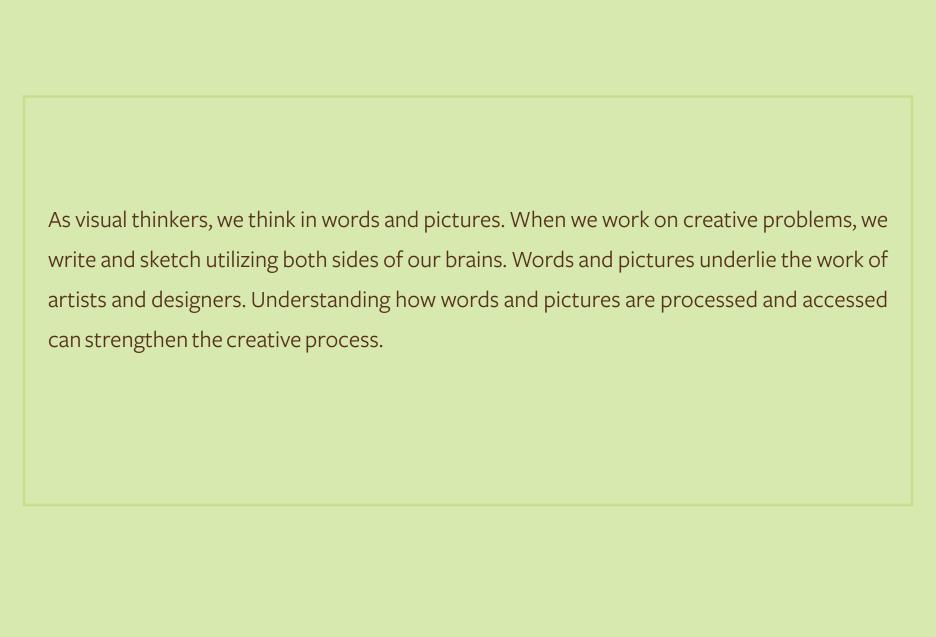
Designer and artist Julio Torres Lara uses his sketch-books as a "personal diary in my evolution as an artist and designer." Torres develops rich sketchbooks for each of his projects, combining writing, drawing, and painting. He states, "It helps me in the same way as a compass helps a sailor out in the sea. It's my guide in the search for the solution to the problem. Besides helping me keep in touch with the organic process of design (drawing and writing), it saves time in my work." Ideas and connections enter our awareness quickly and fleetingly, and sketching and writing help us capture this dynamic process.

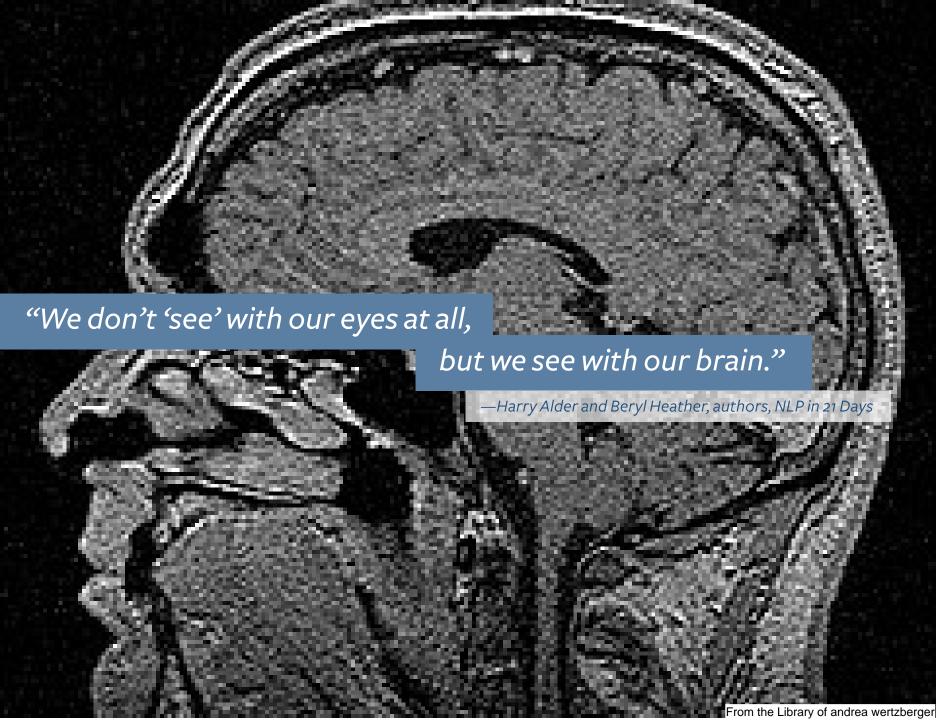
Examining the results

Reviewing pages in your sketchbook can help you reflect on your ideas and creative process. An idea or sketch that didn't seem to work for one project may very well fit another. The beauty of a sketchbook is its physical nature—the tactile quality of turning pages filled with rich ideas is inspiring and can lead to better work.

In sum, building confidence in writing is an ongoing process. It takes dedication, practice, and patience, and the more you write, the more confident you will become at expressing yourself in words. Whether alone or in tandem with sketching, writing helps organize and articulate ideas and manifest thoughts. Visual thinkers should utilize writing as another tool in their creative process. Adapt the exercises in this chapter as needed, and please share new ideas on the *Writing for Visual Thinkers* Facebook page.





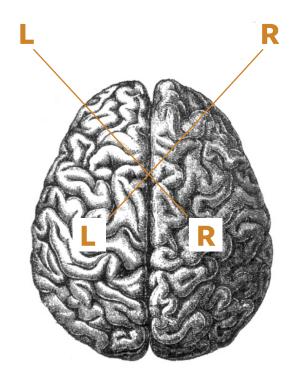


How the Brain works

The brain is the center of our being. This control center is vital to everything we do, from breathing to talking. Why would a book about the relationship between writing, art, and design contain a chapter on the brain? In order to understand how visual thinkers use their brain in writing, learning, and creativity, it seems useful to have a general understanding of its function.

It is commonly understood that the brain is composed of two sides: the left and right hemispheres.

Although they look alike, they are considered "asymmetrical" because their cognitive functioning is very different. In fact, human beings are one of the few species with an "asymmetrical" brain.¹



Neuropsychology

Much of what we know about how the brain functions in relation to human cognitive abilities is the result of research done by specialists called neuropsychologists. One of the most famous was Nobel Prize winner Roger Sperry, noted for his work with split-brain patients. His subsequent experiments laid the groundwork for better understanding of how the two sides of an intact brain work independently and in tandem with one another.²

It was long known that for sensory and motor purposes, the left side of the brain controls the right side of the body and vice versa. Thanks to Sperry's contributions, we now also know that the two hemispheres work together with one another, each half contributing with its own particular abilities.

Although the left and right hemispheres of the brain have different strengths, there is no scientific proof that one brain hemisphere or the other dominates in an individual. Popular culture claims to be able to train someone to be stronger in left-hemisphere or right-hemisphere skills, but the truth is that we all use both hemispheres continuously, switching back and forth or combining skills from each to approach various tasks. When those activities include language, logic, computation, detail, analysis, and sequencing, the left hemisphere is more active. In contrast, when a more holistic, intuitive overview is needed, the right hemisphere takes the lead.

Nevertheless, it is not the task that determines which side of the brain is involved, but rather how one approaches that task. Let's use a simple memory game as an example. Say you have 20 cards with different colors and patterns on them and you are trying to match pairs of cards. Take a look at the cards for a few minutes and then turn them over.

You could approach this task purely from a visuo-spatial (right hemisphere) approach, trying to remember which card had a particular pattern and where it was located in the array. Alternatively, you could approach the same task from a more verbal (left hemisphere), analytical point of view, such as subvocalizing "the second card on the left and the third card from the bottom both have a blue design." 3

Artists and designers can explore visual projects with global, imagistic views (right-side), or as logical, detailed sequences (left-side). We use language and writing in our work, but we also have a keen awareness and understanding of space and the relationships of parts to the whole. So, to say that artists and designers are right-brain oriented discounts the "whole brain" approach necessary for optimal performance with any project.

In 1967, Sperry and fellow Caltech researcher Ronald Myers began experimenting with splitting the fibers of the corpus callosum, the thick bundle of millions of nerve fibers that connect the two hemispheres together. Sperry's split-brain procedure was performed on people with severe epilepsy. The result of the operation was a complete end to the seizures, but an additional result was the ability to observe the specific cognitive functions carried out by each hemisphere. Prior to the split-brain operation, it was thought that the two halves of the brain had interchangeable functions. Sperry's research and subsequent experiments (video) showed that in fact the two hemispheres hold specific cognitive functions.

Learning dynamics

Clearly, a person's particular approach to problem solving plays a large role in how they learn. Unsurprisingly, visual learners and thinkers often follow a visual, auditory, and kinesthetic learning style. This means that while some people learn best through reading and looking at pictures (visual), others need to hear words spoken (auditory), and others learn best by doing and making (kinesthetic). Often, visual thinkers use a combination of all three, depending on the task or project. But understanding your own personal learning style is only one part of the equation. How we think, communicate, and work also plays a role.⁴

Who are you?

An awareness of how you learn, think, work, and communicate can strengthen your abilities as an artist and designer. Understanding that there are many ways to approach a creative problem will make working collaboratively much easier. Apply your strengths, while understanding others' differences.

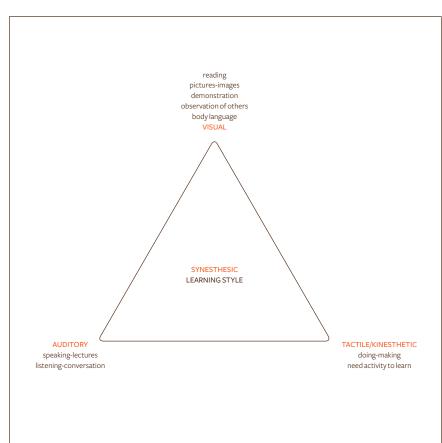


Learning styles

visual/auditory/kinesthetic

You prefer reading the novel (with illustrations), your friend prefers the book on tape.

You listen to a lecture about 3-D optics and your friend prefers to make a pair of 3-D glasses.

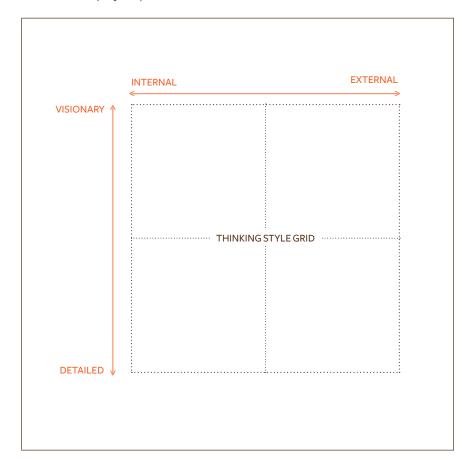


Thinking styles

internal/external visionary/detailed

You talk out loud about your ideas and your friend barely talks while working.

You like to look at the whole project, while your friend focuses on step-by-step details.



Communication styles

indirect/direct

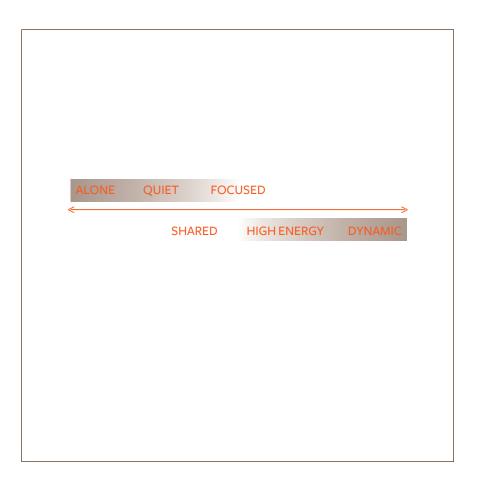
You are working with others on a collaborative project and you find it hard to answer questions directly—in contrast, two group members easily verbalize their opinions and needs. Words flow off their tongues.

INDIRECT DIRECT

Working styles

alone/quiet/focused/shared/high energy/dynamic

You prefer to work alone in your studio, while your friend prefers working with others.



Stages of problem-solving

In the book *The Universal Traveler*, authors Don Koberg and Jim Bagnall outline seven "universal stages of creative problem-solving." Regardless of individual differences in communication/working/thinking/ learning styles, these "universal" problem-solving strategies can be applied to many types of projects and disciplines. Many of these stages include writing.

Accept situation (Commitment)

"Agreeing to direct sufficient energies toward resolving a particular problem, situation or goal; maintaining the necessary momentum to complete the task."

In the words of Charles and Ray Eames, "Design is constraints." Work with the problem at hand rather than lamenting over what could be if you could do whatever you felt like.

Analyze (Research)

"Gathering sufficient specific and general information to deal effectively with the situation; organizing the pertinent facts and feelings involved for developing a more complete and detailed view."

When the word "research" is brought up, there is often a sense that you will be sitting for hours in the library, sifting through books and journals: not necessarily so! In fact, analysis and research take on many forms. A creative research process can involve intuition, writing, speaking, listening, collecting, sketching, brainstorming, and collaborating. It can involve fieldwork, studio work, cross-disciplinary work, and ethnographic work.

As designer Bruce Mau states in his *Incomplete Manifesto for Growth*, "Process is more important than outcome. When the outcome drives the process we will only ever go to where we've already been. If process drives outcome we may not know where we're going, but we will know we want to be there."

Remember that the more creative you are as a researcher, the richer the material you will have to work with and ultimately the stronger the project will be.

Define (Destination-finding)

"Identifying the key issue or issues; determination of primary cause or essence of the problem situation; translating negative problem conditions into viewpoints and/or objectives."

One of the best methods of defining a problem is writing a project summary or brief. A brief is a written explanation of the project, and is intended to aid in clarifying the project's goals and mapping out the project's approach. In graphic design, the project brief aids both the designer and the client. The brief can be written in narrative form; in a more condensed, bulleted format; or a combination of both.

Ideate (Shopping for options)

"Finding many possible alternative plans or ways for achieving the stated objectives or realizing the stated intentions"

This phase is often the most creatively energetic.

Utilize lateral thinking strategies and brainstorming to develop many divergent solutions. It is often the phase when strong collaborative efforts can yield many ideas. Ideas at this phase are often written down and sketched. If working with a group, large sheets of paper can be spread out on tables or pinned to the wall to help facilitate concept mapping, diagramming, and writing.

Select (Decision-making)

"Choosing the way; selecting the 'best bet' from the menu of options generated; comparing alternatives with objectives to find an appropriate fit; determining a plan of action."

Here, you examine all of the possible ideas you and your team have come up with and you begin to converge on the best solutions. This phase allows the assessment of all ideas, with the stronger ones moving ahead to be further developed. Clients work collaboratively on finding the strongest solution.

Implement (Taking action)

"Putting the plan into operation; translating intentions into physical action or form; realization of the expectation or 'dream'."

Though you have undoubtedly spent time sketching and writing down ideas, this stage is where the visualization or prototyping of one or more ideas is fleshed out and becomes more concrete. Client and peer feedback shapes the concept, and it becomes clearer and more detailed.

Evaluate (Assessment)

"Review of process (means) as compared with products (ends) to determine worth of value received; making plans for future improvement."

Once the project is completed it is helpful to look back on the experience and write an assessment of both the process (means) and the final result (ends). In the industry it's called a "post-mortem", and whether it's done on problem projects or all projects, it's helpful in identifying what worked and what didn't and how future projects can run more smoothly. Assessing the project methodically allows for both personal and group improvement.

Possible questions you might ask yourself in assessing any project:

PROCESS (Means)

- » How was the process in developing this project?
- » Was there enough communication?
- » What new discoveries were made?
- » Was there enough divergency in initial ideas?
- » How was writing used to facilitate the process?

PROJECT (Ends)

- » How well did the project conceptually work out?
- » How well did the project work formally?
- » Did the project achieve its goal in reaching the target audience? How?
- » How was writing used within the project?
- » What would you change?

Case Study: IDEO

Let's look at a project the innovative product development firm IDEO worked on for a segment of a 1999 *Nightline* show titled "The Deep Dive." The project — to develop a new and innovative shopping cart in just 4 days — shows how these universal problem-solving practices can be put to work.

The multi-disciplinary team approach that IDEO is famous for—bringing together industrial designers, human factor specialists, interaction designers and mechanical engineers—allows for a "deep dive" to search for a unique solution. After the initial meeting, where CEO Dave Kelley explained the problem, teams began observing how people use shopping carts in stores—taking notes, taking photographs, and talking to people. Following this field research, teams analyzed their findings and brainstormed to find solutions.

Designers and engineers worked together to build a finished prototype to obtain user feedback. The result was an unique and flexible shopping cart that allows shoppers to scan their own items and drop them into removeable plastic bins. A unique feature to the cart is the back wheels that turn both sideways and straight for easy maneuverability. Firms like IDEO are successful in large part due to the way they nurture the process of creativity. IDEO's collaborative approach to problems, coupled with a healthy dose of play, is what makes the firm one of the top five most innovative companies in the world.⁷



© IDEO

The seven stages can systematically move you through a problem-solving task, but you may feel it's too restrictive, or that the problem you are working on demands that you approach it differently. *The Universal Traveler* points out five alternative pathways you can use:

Linear Process

Step-by-step logical sequence; being cautious of not getting ahead of yourself. Well-suited to large, complex, team projects.

Circular Process

Starting at any stage and advancing to the others in turn. Ideal for lengthy projects.

Feedback Approach

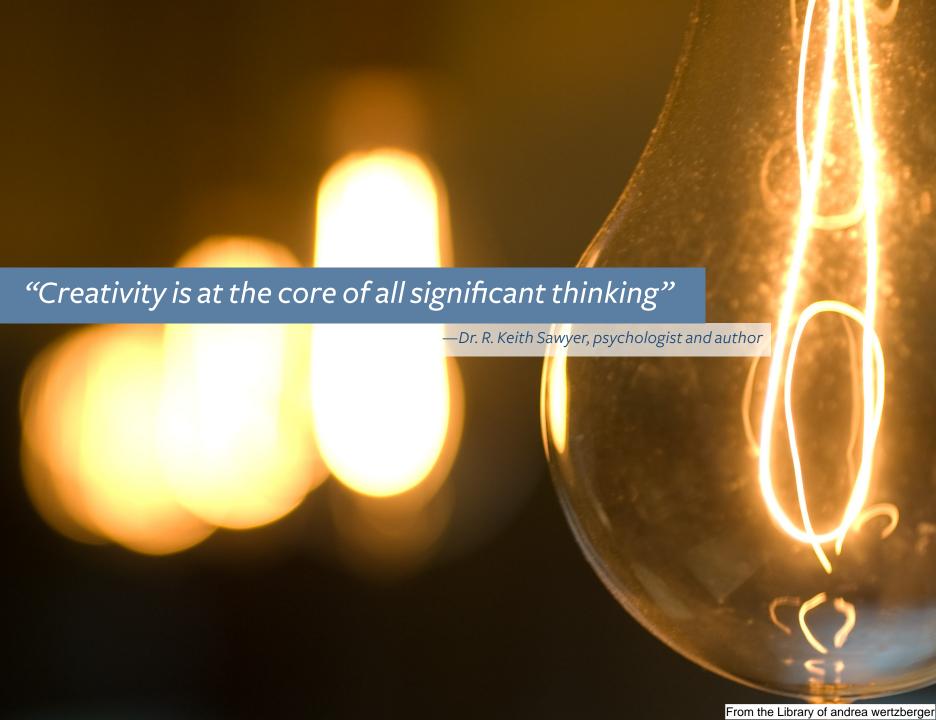
Moving forward while looping back to reconsider previous discoveries. Important when caution is imperative.

Branching Paths

Allowing specific events and the interrelation of separate stages to control progress.

The Natural Pathway

Awareness of all stages concurrently, but emphasis on one or two steps at a time; like viewing seven open boxes in a row, each one ready to receive additional data and thereby modifying your overall thinking accordingly.8



CREATIVITY

Although much neuropsychological research has been done in the realm of language, memory, and other cognitive functions and the brain, it has been much more challenging to explain how creativity is organized in the brain. One of the challenges neuropsychologists face is finding the "center" of creativity (if there is one). This is due in large part to the fact that creativity draws from many connections made across different areas of the brain.

Another problem is pinpointing the moment when the brain is being creative. Though you may have an "aha" moment—that second when the problem at hand seems eminently clear—it is likely that the process of coming to that moment has been ongoing for a while. A great artist or scientist cultivates her work and findings for far longer than that "aha" moment leads us to believe. This is what makes the study of creativity and its relation to the brain so challenging.

In spite of the challenges, much has been researched and written about creativity and critical thinking.

According to Keith Sawyer, professor of psychology and education at Washington University, and author of the book Explaining Creativity: The Science of Human Innovation, "Many people believe creativity comes in a sudden moment of insight and that this 'magical' burst of an idea is a different mental process from our everyday thinking. But extensive research has shown that when you're creative, your brain is using the same mental building blocks you use every day—like when you figure out a way around a traffic jam."9

Typically, creativity is a positive attribute given to an individual who looks at a problem in a new and different way. However, what may appear creative and innovative to one person—for example, a piece of music by John Cage—may seem silly and discordant to another. Happily, history has provided us with a long list of no longer controversial individuals who are considered brilliant in their creative endeavors. Scientists such as Galileo and Curie; artists such as Picasso and Magritte; musicians such as Debussy and Mozart; filmmakers such as Fellini and Hitchcock; and writers such as Hemingway and Emerson, are a sampling of the diverse areas where individuals have pushed creative boundaries.

One characteristic that seems to connect all great artists, scientists, and thinkers is the ability to explore a problem from many different angles and for as long as it takes—in some cases many years. "All the research shows that the creative process is basically the same: generating ideas, evaluating them and executing them, with many creative sparks over time," states

Dr. Sawyer.

One of the leaders in the area of creative thinking and "thinking tools" is Edward De Bono. His lateral thinking technique has been used by a broad cross-section of people, from businesspeople and scientists to artists and designers. The basic assumption with lateral thinking is that it is better to think obliquely when generating ideas, than come at the problem with a narrower mindset. De Bono states that "the natural inclination is to search for alternatives in order to find the best one. In lateral thinking, however, the purpose of the search is to loosen up rigid patterns and to pro-

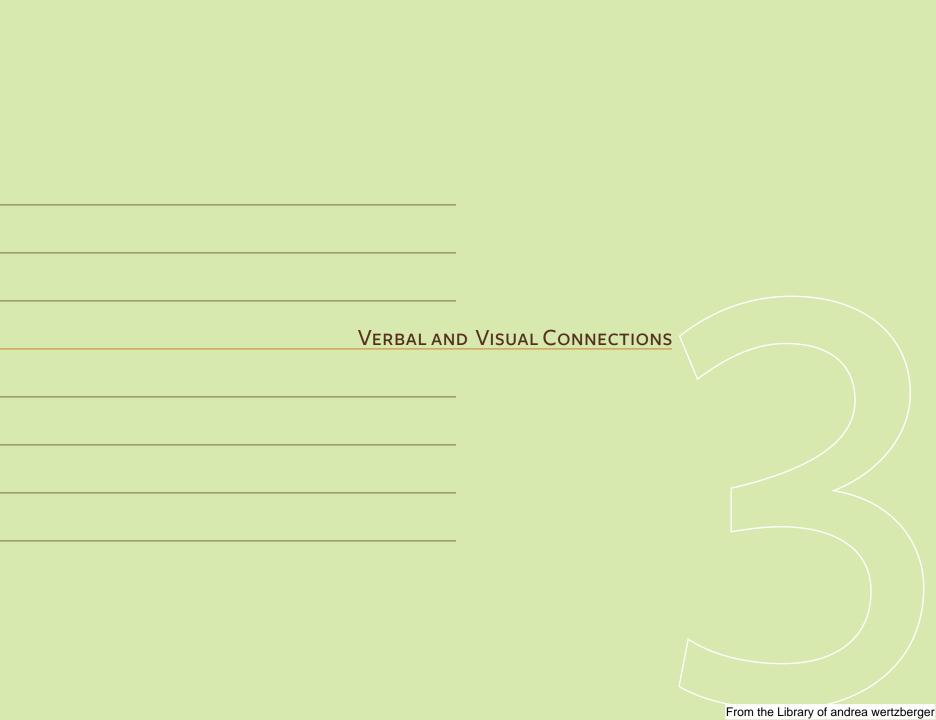
Therefore, one way to interpret these ideas is to conclude that the creative process is much like a problem-solving task: complex and time consuming. Spontaneous, creative solutions, such as the apple that allowed Newton to conceive of gravity, are rare.

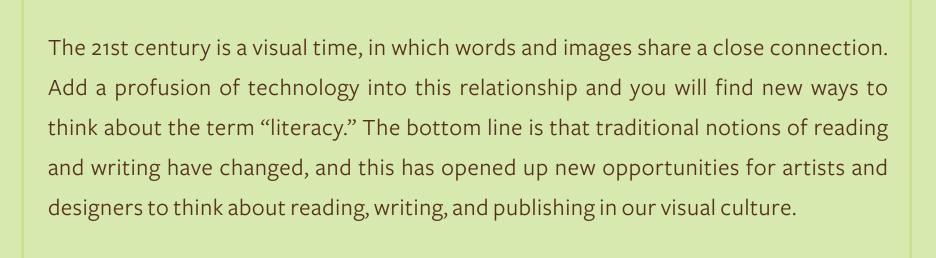
voke new patterns." Discovering unrelated connec-

tions could in fact spawn a unique creative solution.

But the power of that vision has perpetuated a myth about how creativity evolves. Rather, creativity should be conceived of as a build-up process of creation and criticality interwoven throughout a given time period, and rather than a solo effort it's often the product of working in collaboration with others. This collaboration may be in formal groups, or it can emerge from informal conversations that give you new insights into the project.

One of the ways to grow and evolve as an artist and designer is by being aware of how you learn, think, communicate, and work. Artists and designers happen to do this with words and pictures. Understanding the basic structure of how the brain informs the creative mind can lead to a stronger and more innovative process, which in turn will lead to more exciting work.





VERBAL LITERACY

"Literacy" (1883): the quality of being literate
(able to read and write) — Merriam-Webster Online

We all know that literacy is the ability to read and write, and it's something most of us take for granted. We learn at an early age how abstract symbols (letters) string together to form words and represent thoughts. We read and write for pleasure, for inspiration, for work, and for understanding. More than ever, language extends beyond words, as icons and images commingle with text. We live in an age where chatting on your computer, browsing the Internet, and texting on your phone happen at the same time. This multi-tasking between reading and writing multiple content types is the fractured way that much of our media is digested. This is not necessarily a bad thing, but it does have an impact on how we access and evaluate information. It also affects those who format writing for different kinds of consumption, such as artists and designers.



Visual literacy

"Visual Literacy" (1973): the ability to recognize and understand ideas conveyed through visible actions or images (as pictures)—Merriam-Webster Online

Visual literacy refers to an understanding of how to create and use imagery, as well as an awareness of how a particular image delivers a message. Artists and designers are required to have fluency and proficiency with visual elements—to be visually literate—in their work. But it is no longer the sole province of the visual communicator. Today's digital media provides endless combinations of words and images. Moreover, modern software makes the creation and manipulation of images easy. Now everyone—not just designers and artists—must be visually literate. Because artists and designers have a distinct advantage in our image-rich culture, we also have an obligation to teach others about the importance of visual literacy.

Like traditional linguistic literacy, visual literacy skills can be learned. Textbooks such as *Writing in a Visual Age, Beyond Words*, and *Picturing Texts* are being used in college-level communication and humanities courses to aid students in understanding the power of word-image relationships. These courses teach the value of considering visual images and text as a hybrid language.

Both writing and visual work involve the notion of context. Context refers to the aggregation of all the elements not actually in the work that affect the reading of it, such as the mores of the time when it was made. For example, the word "nigger" is shocking now, but it wasn't when Mark Twain wrote *Tom Sawyer*. The text-book *Picturing Texts* defines two distinct perspectives to consider when reading texts (text here referring to both words and images). The first is by asking, what is the immediate context in which the text is being read? This has to do specifically with the author, subject, and audience.'

Some questions you might consider within the realm of the immediate context are:

- » Who created the piece and for what audience?
- » Who commissioned the piece?
- » In what context is the image or piece going to be viewed?

The second thing to consider is the broader context: the social, historical, economic and cultural influences that may affect the meaning of the text.

Some questions you might consider within the realm of the broader context are:

- » What does the piece say about our society?
- » Our history?
- » An event?
- » Our identity and culture?

Seeing these connections can help visual thinkers approach writing and language from a more familiar perspective.

Critical and creative thinking

Why do we hate the word critical? Perhaps the phrase "reading critically" conjures up hours spent in front of dense academic papers, trying to interpret and analyze obscure language. Or maybe the word "critique" makes you think you must find fault with everything the author states. Yet our teachers keep making us write critiques… are we missing something?

Let's begin by defining the word "critical" in the context of critical thinking. Merriam-Webster's online dictionary defines it as exercising or involving careful judgment or judicious evaluation."² That doesn't sound too bad

Moreover, the publication *The Thinker's Guide to Critical and Creative Thinking* states, "To read well, one must actively construct an interpretation, imagine alternative meanings, imagine possible objections and thus think creatively while reading. Beyond that, one has to assess and judge... when one reads. Reading is not good reading—accurate, clear, plausible—unless it is also critical reading." Of course, you don't approach everything you read the same way: a textbook is read differently from a novel or a magazine. What's important is that you develop an understanding of how critical thinking can be applied to gain understanding of what you read, and ultimately to become better at communicating in both words and pictures.

Despite the fact that our fast-paced, multi-tasking culture leaves little spare time, reading critically—reading with focus and concentration—is worth making time for. It does not mean you must be "overly-critical" and challenge everything being said, but it also does not mean you need to agree with the author's ideas. By evaluating what is being said (against what you know), interpreting what is being said, and constructing new meanings and interpretations, you can formulate a personal point of view about the text that allows you a richer comprehension of the author's meaning. You may even find that your own understanding of the world becomes more nuanced, and reading becomes more rewarding.

Here's how:

Read an article at least twice for meaning: the first time for macro comprehension — in essence, looking at the broader message being said — and the second time for better comprehension of micro ideas.

When reading printed articles, make visual notations in the margins and highlight passages to help clarify what is being said. If the article has notes or a bibliography, use those to further your research. When reading articles electronically, you can't attack them with sticky notes and highlighters, and you may not want to print everything out. Google Notebook is a great way to keep track of online material. This free software (one of many integrated online tools from search giant Google) allows you to create a digital notebook, save web material (text, images, and links), add notes and labels, and share it online with colleagues and collaborators.

The beauty of the web is finding connections and relationships that make sense to what you are searching for. As you read, you are essentially acting as an editor and creating new narrative structures each time you click on a link. However, while the visual dynamism of the web is helpful for visual thinkers to see connections and relationships, be sure to focus on what you set out to evaluate. Clicking from one link to another is engrossing, and can easily lead you off track. Try to stay focused on the topic.



Relationship of text and the visual: reading

Today, if you asked someone what they read, they would probably name five or six different types of media including:

- » journals and magazines
- » websites
- » newspapers
- » traditional print and online books
- » email
- » instant messages
- » blogs
- » forums and group messages

Much of this media involves visual components—images, diagrams, animation—as well as interactive elements such as hypertext links. The way in which we interact with text continues to evolve, which in turn changes the way we read.

We live in an abbreviated world—much of our information has been reduced to short snippets and sound bites. It's not that we don't read any more, it's that often what we read demands less attention and no critical thinking. IMing and chatting on Facebook and other social networking sites is pleasurable and obviously involves reading and writing, but how often do you see any writing longer than a few paragraphs?

How are good old-fashioned printed books faring in this age of competing reading arenas? You might think nothing can replace the intimate, tactile quality a book offers. Yet Amazon's eBook reader Kindle, which can download a book in 60 seconds from its catalogue of 90,000 books, and hold approximately 200 non-illustrated titles in its 256 MB of memory sold out within five and a half days of its 2007 release.⁴ Though the physical quality of a plastic eBook reader may seem uninviting, the speed and availability of reading material provides enough convenience that adoption is growing at an impressive rate. Designers and artists can't write off Kindle, its cousin the Sony eBook reader, nor any of the new crop of electronic libraries Kindle's success will inevitably inspire. So what does this mean for books?

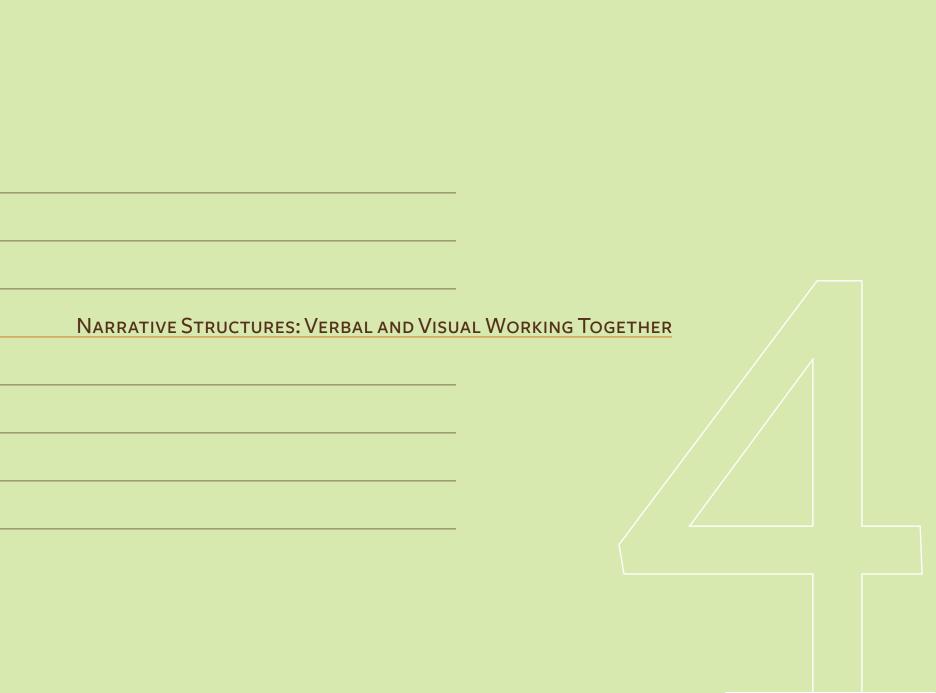
An insightful article titled "Scan This Book" offers a glimpse into the future of the book as we know it. The author, Kevin Kelly, founding executive editor at *Wired* Magazine and author of *Out of Control: The New Biology of Machines, Social Systems and the Economic World*, claims that in the very near future, the universal library will house millions of digitized books and change the way the world reads and accesses information. He states, "Despite the opposition of publishers and their lawyers, the world's texts are being electronically copied, digitized, searched and linked... and everything we thought we knew about books is going to change." The future of the book is both exciting and mind-boggling.

According to Kelly, "turning inked letters into electronic dots that can be read on a screen is simply the first essential step in creating this new library. The real magic will come in the second act, as each word in each book is cross-linked, clustered, cited, extracted, indexed, analyzed, annotated, remixed, reassembled and woven deeper into the culture than ever before." Think about how revolutionary the World Wide Web was in 1993, when it was first introduced to the public. Within a short time, much of the world became a "linked" entity. The digital library will play an equally important role in connecting ideas and voices.

Kelly points out that those who will benefit the most from the universal library are not those of us who have readily available libraries and bookstores. Rather, it is "the underbooked—students in Mali, scientists in Kazakhstan, elderly people in Peru—whose lives will be transformed when even the simplest unadorned version of the universal library is placed in their hands." Though traditional print material has its tactile appeal, digital reading offers unique benefits of portability and easy access. But what is the effect on you as an artist or designer?



As digital media (such as blogs, podcasts, video, and animation) open up new possibilities for communication, it is hard to say where 21st century literacy is headed. Artists and designers are now reaching audiences who possess more visual literacy, and this creates new and exciting challenges for both creator and audience. Our digital culture offers opportunities like never before, and visual thinkers are in a prime position to help shape ideas of literacy for the 21st century.



How does the word "narrative" relate to both written and visual work? Narrative structures are embedded in a story to help give the story a framework. Narrative moves a person through a story in a pleasurable and compelling fashion. A narrative can be heard, as in a radio play; it can be watched, as in a film; it can be read, as in a novel; it can be danced to, as in a song; and even seen/read, as in a graphic novel. Narrative structures vary depending on the medium and the purpose. A traditional linear narrative structure typically depends on a page-to-page reading for comprehension. A nonlinear narrative allows for the reader to move independently throughout a piece, often creating new meanings from discovering connections. But they all share one important and all so human job: to tell us a story.

STORYTELLING

Storytelling is a core human experience. Stories help us see how others view the world and help us find meaning in our lives. They help us grieve, help us celebrate, console us, and reinvent us. They are used in school to teach, in business to improve work habits, and in entertainment to escape. Stories are the difference between pain and pleasure in any communication activity.

Storytelling began as an oral tradition, combining speech with gestures, expressions, and sometimes music to help storytellers remember the narrative. With the development of writing, stories could not only be documented and preserved, but further enriched with illustrations. Finding intersections in your visual and verbal work can strengthen both. Think of your next visual project as a story to be told.

Jakob Trollbäck, president and creative director of Trollbäck + Company, talks about his storytelling approach to visual problem solving in his article "One Designer Shares: How to Use Design to Tell a Story." Trollbäck combines writing narratives and sketching in his process, whether creating a new company brand or an animation. He views "design as a language and as a way to communicate," and begins many projects by picking up a pen and writing a script.

The Script can help organize thoughts and reveal "the essence of your approach." He asks questions such as "what's the idea and philosophy of the approach?" The script helps determine the premise of the story, or as Trollbäck refers to it, the "plot" of the story. Next, he looks at adding the necessary elements to help give the story its richness. He calls this "setting the scene." His list of places to find inspiration for these elements includes poems, movies, architecture, music, dance, anything that moves him. Trollbäck will often create a project for one medium, say, film, and then re-create the same story in another medium like print. This allows him to see how the message or story holds up.¹

Approaching a visual project from a storytelling perspective can bring a unique richness to the final message. The following examples show how narrative structures appear in various media.

Slide shows

When we think of slide software, we usually think about the countless slide presentations we have sat through with too much bulleted text, too many incomprehensible graphs, combined with clip art in a color that is difficult to read. In the hands of one who understands visual narrative, a PowerPoint (or Keynote) presentation can turbocharge a message. A picture is worth a thousand words. Some caveats apply, though...

According to Edward Tufte, (video) slideware such as PowerPoint has forced a profusion of bad content upon unknowing and innocent audiences. In the article titled "PowerPoint is Evil," he states, "Rather than learning to write a report using sentences, children are being taught how to formulate client pitches and infomercials. Elementary school PowerPoint exercises (as seen in teacher guides and in student work posted on the Internet) typically consist of 10 to 20 words and a piece of clip art on each slide in a presentation of three to six slides—a total of perhaps 80 words (15 seconds of silent reading) for a week of work." Tufte, author of the award-winning books The Visual Display of Quantitative Information, Envisioning Information, Visual Explanations, and his latest book, Beautiful Evidence, is a master at revealing how complex information (text and images) can in fact be

both beautiful and meaningful. His argument is that software such as PowerPoint, when used without an understanding of narrative structures, image use, and typography, encourages presenters to create short, bulleted info bites, often at the cost of the content itself.

Fortunately, artists and designers are in a position to create both beautiful and meaningful electronic narrative presentations. As visual thinkers, their understanding of both the formal and theoretical framework of narrative structure puts them in a unique position to create powerful slideshows that make sense. Understanding text/image relationships (what is stated and how it looks) is key to helping an audience see the power in a visual narrative.

The musician and artist David Byrne (video) has been using PowerPoint as an art medium for several years. Byrne defends the software as "more than just a business tool—as a medium for art and theater." His book *E.E.E.I.* (Envisioning Emotional Epistemological Information) is a collection of images and essays packaged with a DVD of five of his visual/audio PowerPoint presentations. Byrne took advantage of what the software had to offer (automatic slide shows, simple transitions, symbols) and combined these

with his own photographs and music. As Byrne notes, "Although I began by making fun of the medium, I soon realized I could actually create things that were beautiful. I could bend the program to my own whim and use it as an artistic agent."

Think of a slide show like any multiple-page document. The slide show "Death by PowerPoint" does a great job of illustrating the dos and don'ts of slide presentations. There should be a clear introduction to the topic, supporting points, and a summary ending. Take advantage of what the medium has to offer (a simple but effective narrative structure, ease of combining words and images) and build a compelling story. Never forget that there is a person talking; remember the slide show is a complement to the script and shouldn't be the script.

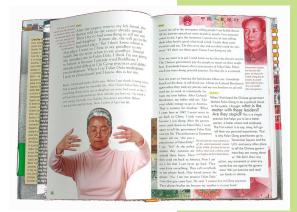
Explore slideshare.net's slidecasts area for more examples of ways in which visual narratives are combined with audio podcasts. As well, a rich visual presentation such as Al Gore's documentary *An Inconvenient Truth* can help visual thinkers see relationships between the visual and the verbal. No matter what you think of his politics, the combination of verbal and visual in Gore's talk was compelling enough to both raise awareness of global warming and win the man a Nobel prize.

IMAGE/TEXT NOVELS

A typical novel is usually printed in black and white, with little to no imagery: think of paperbacks that smell like newsprint and contain pages of justified text. Yet more and more examples can be seen of novels, both fiction and nonfiction, that push the boundaries of text and images in unconventional ways.

The book VAS: An Opera in Flatland is a unique novel that offers a visually rich, hybrid narrative. Author Steve Tomasula and illustrator Stephen Farrell use an exquisite array of visual concepts to illustrate the unique storyline. Another novel that does this in a more subtle way is the book Extremely Loud & Incredibly Close by Jonathan Safran Foer. Throughout the novel, the author intersperses devices such as black-and-white photographs, video stills, typographic experiments, graphic elements, and even blank pages to emphasize the poignant narrative of a child's reality following 9/11.

Graphic designer, book artist, and performer Warren Lehrer is internationally known for his many books that incorporate text and imagery. These include Versations, I Mean You Know, French Fries, Nicky D. from L.I.C., Crossing the BLVD: Strangers, Neighbors, Aliens in a New America, and his latest book 101 Bestsellers, the Rise and Fall of Bleu Mobley. Lehrer has been influential in crossing boundaries among words, design, art, and performance in both fictional and documentary narratives. His lectures are a combination of visual presentation and theater performance. As Lehrer says, "I'm interested in re-evaluating the rote way we tend to use language, the more pedestrian way we go about writing... I compose text and stories and when it is put into book form, I use typography as the vehicle to see that text realized so it becomes a composition."5



above: Crossing the BLVD, 2003 below: French Fries, 1984



Hypertext fiction

Non-traditional ways of reading, such as hypertext fiction, allow the reader to move through the narrative structure however they choose. Click on one link and you might end up rescuing people, but click on another link, you might fight in a battle. In essence, readers choose their own path in the narrative. An example of this in book form is the "Choose Your Own Adventure" series, in which the reader chooses a particular page and creates a new narrative.

Storyspace and HyperCard, two early hypertext programs, paved the way for more complex interactive environments. The use of hypermedia today extends far beyond these early programs, into stories, games, the Internet, art, and design. The hypertext fiction book *Grammatron*, by the artist and writer Mark Amerika, became a landmark cyber-novel and was one of the first pieces of Internet art to be accepted into the 2000 Whitney Biennial.⁶

Graphic novels / Comics

The term "graphic novel" typically refers to a comic-book-style story with an extended narrative, bound into a book form. This visual art form evolved from traditional comics, and over the past 10–15 years has become somewhat of a cult genre.

The graphic novel is a powerful visual storytelling medium, with its use of iconic visual language, handwritten type, and diverse sequencing of narratives. Graphic novels can help visual thinkers interpret and explore subject matter from historic to fantastical in new ways with few restrictions. They utilize literary devices such as symbolism, simile, allegory, and metaphor just as traditional books do, but their unique nature asks the reader to dig a little deeper into interpreting the story.



Image from *Dream Country*, volume 3 of the *Sandman* series written by Neil Gaiman. The illustration, features a compellingly accurate portrayal of the time —male actors playing women—as well as offering insight into the absent-father relationship between William and his lost son "Hamnet."

In 1969, the author John Updike (who was interested in becoming a cartoonist as a child) was giving a lecture addressing various new ways a novel might be presented. He stated: "I see no intrinsic reason why a doubly talented artist might not arise and create a comic strip novel masterpiece".

While Updike's lone genius theory has been realized in such masterpieces like Art Spiegelman's Maus, more often graphic novels are group efforts, just as plays and films are. For example, the noir take on Batman, The Long Halloween, sports an almost film-length credit list: it's written by Jeph Loeb, drawn by Tim Sale, has colors by Gregory Wright, letters by Richard Starkings and Comicraft, and thanks the creator of Batman, Bob Kane.

While many are quick to write off comics as foolish escapism, a new breed of comics has emerged that tells powerful personal narratives. In Art Spiegelman's *Maus*, we see a child of Holocaust survivors come to understand both his parents' eccentricities and their nightmarish past, told visually with Jews portrayed as mice and Germans as cats.

This visualization doesn't soften the all-too-familiar stories of gas chambers and mass burial, but rather the use of familiar childhood symbols increases the dread and horror.

The simple drawings of Marjane Satrapi's *Persepolis* (video) allows us to place ourselves in the story of a rock-and-roll girl growing up in Iran during the Islamic revolution. Their abstract nature somehow allows us to relate to something alien to Western culture. Even superheroes have grown up in modern graphic novels; Alan Moore's *Watchmen* looks at psychosis as a source of "dressing up to fight crime" and represents it visually in Rorschach's ink-blot mask.

One of the best ways to learn about comics is to read the bestselling book *Understanding Comics: The Invisible Art* by Scott McCloud. In this over 200 page blackand-white comic book, McCloud cleverly illustrates and analyzes the history of narrative structures and how words and pictures work together to communicate ideas.

The following list of noteworthy graphic novels/comics reveals a wide variety of stories, from the more classic "superhero" genre (*Watchmen* and *Dark Knight*), to *Sandman's* straddling classical and comic mythology, to *Maus's* personal retelling of history.

Maus: A Survivor's Tale by Art Spiegelman (1992 Pulitzer Prize Winner)

Watchmen by Alan Moore and Dave Gibbons

The Dark Knight Returns by Frank Miller

Bone: One Volume Edition by Jeff Smith

The Sandman by Neil Gaiman

Palestine, Safe Area Goražde, The Fixer by Joe Sacco

Persepolis by Marjane Satrapi

American Born Chinese by Gene Luen Yang

Jimmy Corrigan: The Smartest Kid on Earth by Chris Ware

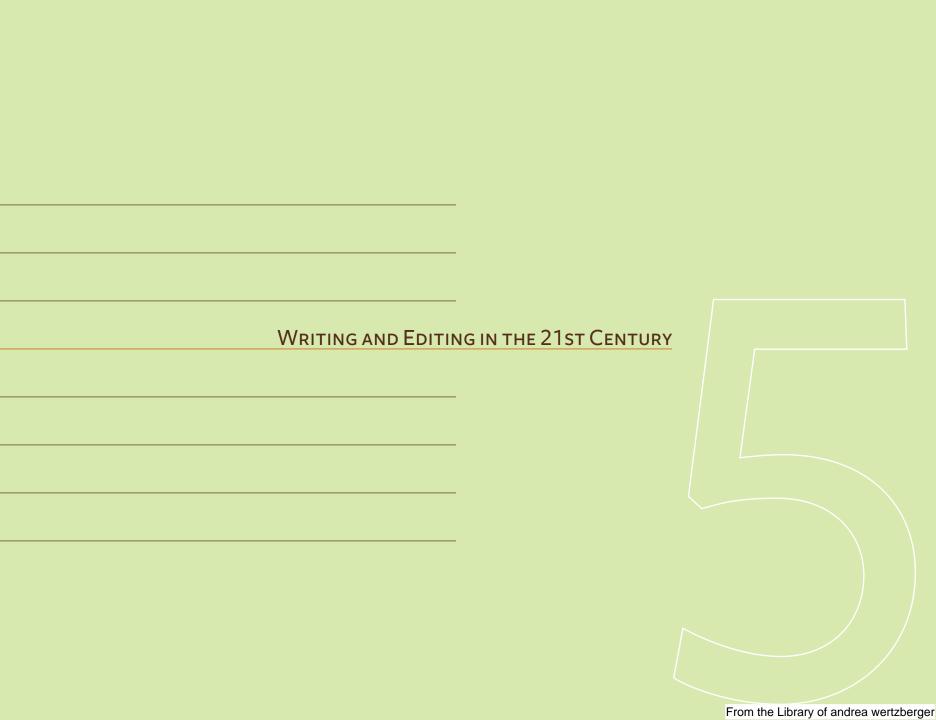
Fun Home; a family tragicomic by Alison Bechdel

Understanding Comics by Scott McCloud

Zap Comix, Keep On Truckin' by R Crumb

American Splendor by Harvey Pekar

With so many exciting examples in our image/text-rich culture, now is a great time to explore narrative structures and how the visual and verbal work together. The interesting visual-verbal connections in presentations, illustrated novels, interactive stories, and highly visual graphic novels add richness to the ways we communicate. Working with a visual project as a narrative strengthens both your verbal and your visual thinking. So, think about your next project as a story and explore the many ways it can be told.

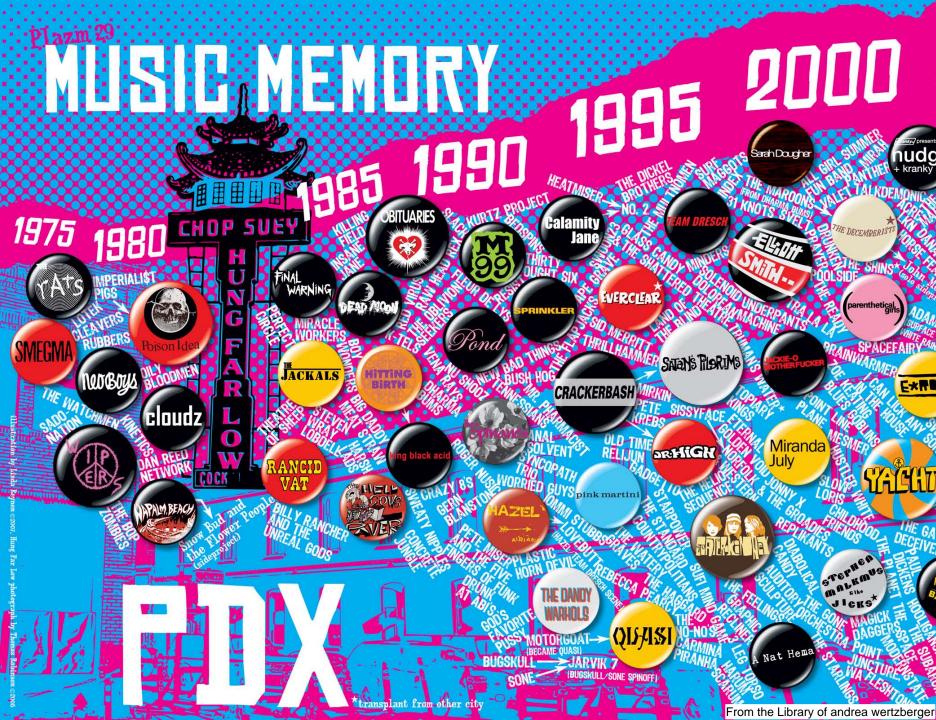


There is as much craft to good writing as there is in the craft of painting, drawing, or designing. The use of proper grammar and spelling is as essential as choosing the right brush, drawing medium, or appropriate typeface. The role of editing is crucial to the craft of any written work. Just as your visual work is vastly improved via interaction with a talented creative director, a skilled editor can raise your writing from blog fodder to *New Yorker*-quality prose. Approach writing as you would a visual project, with energetic critiquing and revising cycles, to strengthen your written work and assure it matches the quality of your design or art work.

Artist/Designer as editor

Designer and writer William Drenttel makes a good case for the state of design writing in his essay, "The Written Word: The Designer as Mediator." According to Drenttel, "designers frequently control the editorial content of their projects. They become, in effect, the editor, determining the 'story,' hiring the writer, assigning the artwork." He points out that the visual shouldn't supercede the verbal in a design project and that designers have much to learn from the editorial world.

However, with the ease of digital technology, the role of editor is either overextended or nonexistent. From remixing music with GarageBand and creating playlists on iTunes to combining appropriated imagery remixed in Photoshop to publish on thousands of websites, people are able to create and edit media projects like never before. Yet, ability does not guarantee quality. The Internet has given rise to more and more unedited solo efforts while auteurs are as rare as they ever were. How do young creators find a place to hone their chops? Self-authored collaborative projects that explore topics and themes outside of commercial constraints are excellent ways to strengthen both your authoring and editing skills.



Self-authored work

A great example of a pioneering self-authored project is the magazine *Plazm*. The magazine began in 1991, as a collective effort between writers, designers, and artists. The intention of the founders was to create a publication where "artists represented artists" and included voices and cutting-edge topics not typically heard in the mainstream. The award-winning design studio Plazm, located in Portland, Oregon, designs and publishes the annual magazine which continues to be a premier showcase for art, culture, literary work, and design.

Alternative publications such as zines have created another voice in the art, design, and writing community. Typically, zines are small-run publications (under 5,000 copies), combining text (often handwritten) with images (often hand-drawn or appropriated).

Today's zines continue to allow for multiple types of writing and artwork (computer generated, handdrawn, illustrated) and typically can cover a wide variety of topics including politics, popular culture, music, art, and design. While many are still assembled with love at the local copy shop, print-on-demand services such as Lulu and blurb have brought a level of sophistication never seen before in independent publishing. Online ezines offer the alternative content of a traditional print zine, with the addition of links, message, boards, color photos, video, and animation. Some publications begin their life in one media and end up in another. One example is the storytelling magazine Fray, which began as a website in 1996. Key to its success was how it saw the potentiality of the web as a means of sharing stories. As editor Derek Powazek says, "Every story has a posting area at the end where everyone is invited to tell their own story ...This is one of the things that makes publications on the Web different from any other medium... and, in my opinion, better." Today, Fray has changed direction and is now a themed, quarterly print publication, comprised of personal stories and original artwork submitted by readers.

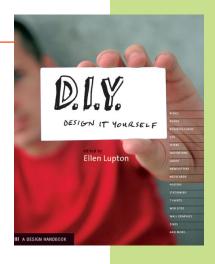
For instance, 8020, publisher of the magazines *JPG* and *Everywhere*, is a "new hybrid media company" which develops its content through an active online audience. Each magazine solicits stories and photography from its readers, yet these highly polished magazines are indistinguishable from a Condé Nast production.

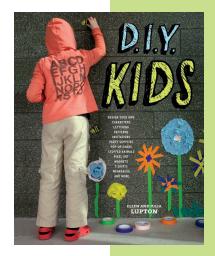
DESIGN IT YOURSELF

Finding a way to self-author and publish a book is getting easier with the aforementioned on-demand publishing sites. These services offer an easy and economical way to get your words and images into print and distributed. They can even get you an ISBN number (International Standard Book Number), and distribution on Amazon.

The books *D.I.Y. Design it Yourself* and *Indie Publishing:*How to Design and Publish authored by designer,
educator, and writer Ellen Lupton and her graduate
students at Maryland Institute College of Art and
Design, explore the many ways that you can design
and publish your own work. Lupton, a champion of
the DIY movement, explains that *Indie Publishing* "is
directed at designers, writers, poets, artists…it looks at
the process of publishing and also the design aspects
of publishing; how to design a novel, how to go about
designing a book of poetry." ³

The DIY movement (video) has truly empowered artists and designers to create and share work like never before.





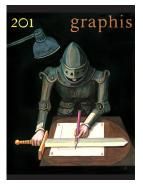
Writing as a voice for design

Clearly, the Internet has changed the way we express our thoughts and opinions and the opportunity for writing and publishing is greater than ever. This democratization of voice, including websites, blogs, videos, and podcasts, has afforded numerous outlets to self-publish. The discipline of graphic design has grown to encompass numerous outlets for self-publishing in a very short time span.

Twenty or so years ago, graphic design was slowly beginning its transition into computer technology. Prior to 1985, most designers were traditionally trained with the tools of the trade; rulers, t-squares, rubylith, Rapidiograph pens, etc. Typesetting was the sole domain of career typesetters, who could quickly set beautiful galleys of type, with equally beautiful rags. The discourse of graphic design was limited.







GRAPHIS

1944 – PRESENT



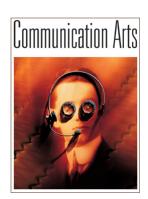
I.D.

1954 – PRESENT

Publications such as *Upper & Lower Case*, *Graphis*, *Print*, and *Communication Arts* were immensely valuable, as they provided provocative and insightful articles on design history and showcased much of what was happening nationally and internationally within design. The journals *Visible Language*, and *DesignIssues*, launched in the late 1970s, were trail-blazers that offered insightful and rigorous writing on

design research and theory; and several magazines such as *Design Quarterly*, *I.D.*, and *Metropolis*, enabled graphic designers to learn about and make connections to other design fields, such as architecture and industrial design. A certain number of annuals, resulting from competitions, such as *AIGA Year in Design*, *Art Directors Club*, and *Type Directors Club* provided a visual window into the most innovative design of the

time, but much of the writing about graphic design was done by a small number of established writers and critics. Design making and design writing seemed to inhabit fairly separate domains. Yet what was missing during this time period, (though most of us did not know it) was a platform for designers throughout the world to speak. Enter *Emigre* magazine.



COMMUNICATION ARTS
1959 – Present



VISIBLE LANGUAGE
1967 – PRESENT



UPPER & LOWER CASE

1973 – PRESENT



METROPOLIS

1981 – PRESENT



DESIGN ISSUES

1984 – PRESENT



DESIGN QUARTERLY





Emigre swayed from the usual format of showing slick, polished work. Instead, it offered the reader an oversized, two-color magazine that contained both excellent (opinionated) writing and innovative experimentation with layout and typography. Founded in 1984 by Rudy VanderLans and Zuzana Licko, this was a journal that influenced how we look at design writing and discourse today. Another influence is the World Wide Web.

The Internet is unprecedented in opening up a flood of information and publishing possibilities. Websites, wikis, and blogs have continued to develop and include valuable places for individuals to browse, read, write, and voice their thoughts. Blogs are growing at an unprecedented rate, creating a place for worldwide conversations to take place. Blogs have helped bring conversations outside the classroom, and are being used as a way to discuss ideas and visual work.

EMIGRE MAGAZINE

1984 - 2005

In recent years, few blogs have been more influential in advancing electronic design discourse than Design Observer and SpeakUp. Design Observer is a blog devoted to "critical writings on design and culture." Its editors and contributing writers are some of the most respected designers and writers in the field, including Michael Bierut, Rick Poynor, and Lorraine Wild, thus creating a very high level of authorship. Design Observer was conceived with the idea of creating a forum that would move beyond graphic designers speaking solely to each other and instead tackle topics that relate to design and culture at large. SpeakUp has been also instrumental in furthering the conversation of design from within the profession. SpeakUp's mission, as stated by founder Armin Vit is to create an "author-based, reader-supported community devoted to graphic design, and open to conversation and dialogue."4 These two blogs offer a community of reading, writing, and critical debate, which has generated more diversity in voices and opinions. The high level of writing, the constant energy and the exchange of opinions have moved these blogs to the forefront of creative discourse.

Writer and educator Ellen Lupton points out one advantage of blogs is that they "engage a reader in a different way than print...when you read a blog, you read it with a level of almost prurient interest that you don't have with print, because you know you have the possibility to answer back." ⁵





COMMUNITY OF MAKERS

Jessica Helfand and William Drenttel, two of the co-founders of Design Observer, launched an annual award for writing and design criticism in 2006 called the Winterhouse Awards for Design Writing and Criticism. This unique award specifically recognizes young voices in the design community (under 40) with the goal of expanding and elevating writing and design criticism in the 21st century.

Helfand explains "If we cultivate and acknowledge the need for and the benefit of a community of makers who are also writers, we would have a whole new body of writing, one that would begin this new century with a much more robust embrace of the visual world through language." The makers Helfand refers to come from diverse disciplines such as graphic design, fashion, film, and architecture.

They are hopeful that submissions will not be limited to traditional design critics and will include everything from screenplays and poems to first-person autobiographies. The Winterhouse Awards prove that design is an increasingly important presence within our culture, both in images and words.

An increasing number of innovative masters and even PhD programs in graphic design and design criticism are also popping up. In Fall 2008, The School of Visual Arts launched a new and innovative graduate program in Writing and Design Criticism. The program, the first of its kind in the nation, enables students to explore design from a critical and analytical perspective, giving them the tools to work as design managers, curators, journalists, design critics, and educators. Chair Alice Twemlow states, comments "The School of Visual Arts MFA in Design Criticism seeks to cultivate design criticism as a discipline and contribute to public discourse with new writing and thinking that is imaginative, historically informed and socially accountable." 7The two year program culminates with students organizing a public conference, where their work will be presented alongside established design critics and thinkers.

As we continue to broaden our definitions of literacy and explore new ways to approach verbal and visual communication, it is apparent that writing is pivotal. New technologies afford us countless opportunities to bring together both the making and the voicing of ideas. Artists and designers are instrumental in helping shape visual and verbal literacy for the 21st century.



As an artist and designer, you will be using writing to present yourself to others, to get projects, and to publicize your work. Artist's statements, résumés, press releases, project briefs, and job applications are some of the ways you will be writing. Though the type of writing may vary, the writing process for the most part remains the same. Like any creative project, a back and forth development and review/feedback process is essential. Begin with figuring out the best process to use for that particular project. Steps may include initial brainstorming, reading, research, observation and analysis, initial draft development, review and editing, continued draft development, final draft, design and layout. The more you see writing as a fluid part of your process, the more confident you will become in expressing yourself in words.

Presenting yourself

Writing helps publicize yourself and your work. In both art and design, it is necessary to create wellwritten and designed self-promotional materials, to get your name out, for gallery representation or studio work. Though the goals of an artist and a designer may differ, the professionalism expected of the packet presentation is the same. Creating your own websites and blogs, and contributing to others, can help people see what your work is all about, while at the same time building up your confidence as a writer/artist/designer. In addition to a website, a graphic designer may choose to create a simple, promotional piece, such as a postcard, small booklet, or DVD to leave behind with a potential employer. With thousands of talented designers vying for jobs, a well-written and cleverly designed "leave behind" is crucial. Other forms of writing such as short essays, interviews, and reviews are valuable in getting your viewpoints out into the community and at the same time, helping you strengthen your critical thinking and writing skills.

Artist's packet

For artists, the first step is putting together an artist's packet. The packet is sent to potential galleries/ museums when inquiring about representation. It is the first impression a gallery will have of you and your work, and should be professional. Remember that galleries receive dozens of packets each week, so make sure you have taken the time to organize and proof each piece in the packet carefully. Always target those galleries and museums that might best represent your work. The packet, which can be put together and mailed in a large envelope, should contain the following:

- » Cover letter
- » Artist's Statement
- » Résumé
- » Bio
- » Annotated work samples (name, title of work, media, size and price) as slides and/or digital images on a CD/DVD or website
- » Separate sheet with the same annotated information
- » (optional) Reviews of past shows, articles published about your work, exhibition announcements and catalogues
- » Self-addressed, stamped envelope

Press packet

A press packet is the same as an artist's packet with the inclusion of a press release, and is used by artists to publicize a gallery show. The press packet can be sent to contacts either electronically (PDFs) or through standard mail. It contains several crucial pieces of communication:

- » Cover letter
- » Artist's Statement
- » Résumé
- » Bio
- » Annotated work samples on a CD/DVD or website
- » Press release
- » (optional) Review of shows

Portfolios

For designers, a portfolio is the equivalent of an artist's packet. It is the first impression someone will have of your work. The best portfolios are well-organized, well-structured and well-written. A portfolio can be thought of as a story, with a beginning, middle, and end. Though the portfolio is primarily a vehicle to show off your visual work, close attention should be paid to all aspects, including the writing. Most likely someone will be viewing your work, at least initially, without you sitting there. Make sure your project descriptions are clearly written and proofread. Go further than just describing what the project was (e.g., package or branding). Give the viewer some insight into your concept, your way of thinking and working. Writing a concise project description can be as challenging as writing a one-page design philosophy, so give yourself plenty of time to write multiple drafts.

Digital portfolios

Nick Bauer Andrew Barden Polite Design

Design statement or philosophy

To land a job today, a designer needs much more than a slick portfolio. Employers are interested in hiring designers who have experience working collaboratively, as well as skills in strategic thinking. Writing up a succinct paragraph that addresses these points can help you prepare for the important interview to come. You may also include a version of this statement on your website or within a portfolio. This statement, no more than a paragraph, aims to give the reader some insight into how you think and work. Some points you might cover in this statement: What experience have you had working collaboratively on a team and how has that influenced you? Where do you look for creative inspiration? If you are a recent graduate, refer back to your class projects and think about why you made certain design choices.

Cover letters

Think of a cover letter as an introductory page to a well-written and well-designed package. It should accompany any professional correspondence, from artist's packets and job applications to grant proposals and graduate school applications. The letter can expand on points in your résumé and should end with what specifically you are including in the contents of the package, e.g., (résumé, DVD, application, bio). Whether printed or electronic, a letter must concisely describe what is being sent and show attention to detail (spelling, punctuation, addresses). Pay particular attention to the spelling of names. A letter with one or two spelling errors may send your work to the bottom of the pile.

What to do before you write it

Take the time to visit and carefully review the website, of the gallery, firm, or studio you are writing to, so that you can explain in your cover letter why you feel the fit is good for you. For an artist, does the gallery represent the type of artist you are? Does it show the medium you work in? Do other artists have a favorable opinion of the gallery? For a designer, ask yourself if the size of the studio is a good fit, does the work of the studio resonate with the type of work you door would like to do? Include the following in your letter:

- » Your return address
- » Date line
- » Recipient address
- » Salutation
- » Message
- » Complimentary close
- » Signature

Good	Bad
keep design simple and elegant	use of too many fonts and design elements
pay attention to all details	paper is wrinkled or smudged
get proofread by at least 2 people	typos (especially names)
re-write and tailor the letter for each inquiry	to have one generic letter do the job for all
keep the letter succinct, one page in length	long-winded and wordy
follow format of other communication pieces	treat each as separate design piece
be specific about what you are asking for (internship, job, etc.)	passive voice or vague phrases
show initiative (e.g., tell them you will call on Monday the 3oth)	expect them to call you (I can be reached at 390-288-8265)
address a specific and correct name in salutation	to write to: To Whom it May Concern
keep it professional, but friendly	write too informally

Artist statement

An artist's statement is a written narrative that gives some insight into your work. A well-written statement clarifies your ideas and goals and gives the reader a richer view of who you are as an artist. Writing an artist's statement is one of the most challenging but important pieces of writing an artist will do. Be prepared to review and revise multiple times. Once you have a solid piece of writing about your work, you may revise it slightly, if needed, for particular shows.

How it is used

- » As an introduction to who you are as an artist and person
- » As an introduction to a specific body of work
- » As a more general artist's statement
- » As part of your packet for a prospective gallery
- » As part of a packet for graduate school
- » As part of a gallery or museum show (about a specific body of work)
- » As part of a grant application

How to begin

- » Create word lists that describe your work and concepts.
- Use freewriting as a way to generate ideas.Ask yourself relevant questions before these such as:
- » What were you exploring in this body of work?
- » What are some of your goals?
- » Why have you chosen this medium to work with?
- » What is unique or distinct about your work and creative process?
- » What artists have influenced you?
- » How might you describe your work and working process?

Good	Bad
include concept, content and intent of your work	simply describe the work
keep it succinct: 1–2 pages	use obtuse art terms or senti- mental clichés
write clearly and to the point	use excessive adjectives or big words intended to impress
write in first person	begin every sentence with "l"

Résumés (also known as CVs or curriculum vitae)

Résumés give a one-page overview of your skills and experience. Keeping the résumé succinct but filled with the most relevant information is crucial. A résumé for a designer should include education, work experience, clients, skills, publications, and awards. A fine artist's should list education, detailed exhibition record (solo and group), grants, awards and commissions, and a bibliography which details which publication reviewed the work and when.

What to do before you write it

Spend some time collecting and writing notes of your experiences, skills, and attributes. Search for people with the job title you want on LinkedIn.com for examples of relevant experience.

Tips

Edit the information to fit on one page.

Collect résumés from others to view format and content.

Think of this as a marketing tool for you: sell yourself through the content and layout. A designer's résumé should demonstrate his/her abilities in typography and layout. An artist's résumé should be simple and clear to make the information accessible.

Tailor résumés to highlight different strengths for each position you are applying to. Make sure you understand the position being listed or opportunity being offered.

Give up-to-date contact information (give two addresses if you are a student or have temporary housing: your current and a permanent one).

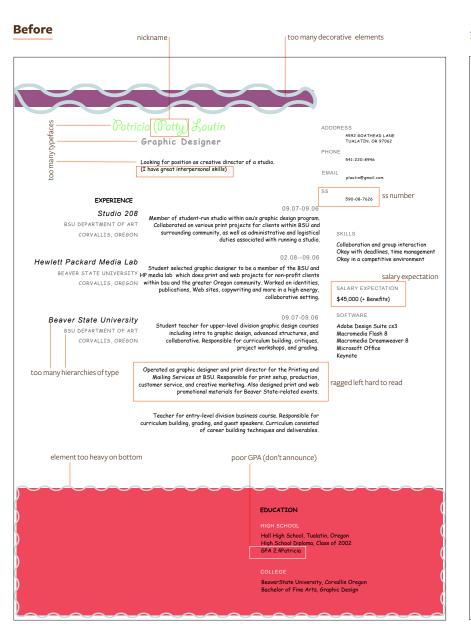
Résumés often go on file and you want to be found no matter when they might want you.

List your items in a reverse chronological order (most recent first).

Watch your tenses when you are writing: i.e., if you had a job or experience in the past, then write "worked"; if you hold that job now, then write "work." Use action verbs: "created," "produced," "edited."

Use spell check *and* have two friends proofread. Remember: words can be used wrongly even when they are spelled right!

Good	Bad
keep résumé simple; one or two colors	overuse of decorative elements
logical and clear hierarchy of type	overuse of typefaces, weights, etc.
keep all information relevant and true	pad résumé or give false information
to make yourself shine on this one page	listing unfavorable information such as 2.0 GPA
write in specifics e.g., "self-motivated"	speak in broad generalizations, e.g., "excellent interpersonal skills"
write "references available upon request"	list two or three reference names



After

Patricia Lautin

Graphic Designer

4592 COATHEAD LANS

542-220-8946

EMAIL

PLAUTIN#GMAIL.COM

EXPERIENCE

Studio 208 09.07-PRESENT

BSU DEPARTMENT OF ART Member of student-run studio within BSU's graphic design program. CORVALLIS, OREGON Collaborated on various print projects for clients within BSU and surrounding community, as well as administrative and logistical

duties associated with running a studio.

Hewlett Packard Media Lab 02.08-PRESENT

BEAVER STATE UNIVERSITY Student selected graphic designer to be a member of the BSU and HP CORVALLIS, OREGON media lab which does print and web projects for non-profit clients within BSU and the greater Oregon community. Worked on identities, publications, Web sites, copywriting and more in a high energy,

Beaver State University 09.07-PRESENT

BSU DEPARTMENT OF ART Student teacher for upper-level division graphic design courses CORVALLIS, OREGON including intro to graphic design, advanced structures, and collaborative. Responsible for curriculum building, critiques,

project workshops, and grading.

Printing and Mailing Co. 09.06-03.07

BEAVER STATE UNIVERSITY Operated as graphic designer and print director for the Printing and CORVALLIS, OREGON Mailing Services at BSU. Responsible for print setup, production, customer service, and creative marketing. Also designed print and web promotional materials for Beaver State-related events.

Oregon State University 09.05-12.05

CORVALLIS, OREGON curriculum building, grading, and guest speakers. Curriculum consisted of career building techniques and deliverables.

EDUCATION

HIGH SCHOOL

Hall High School, Tualatin, Oregon High School Diploma, Class of 2002 Accumulative GPA 3.52 Honors Program

Beaver State University, Corvallis Oregon Bachelor of Fine Arts, Graphic Design BFA Minor, Art History Graphic Design GPA 3.82

Teacher's Assistant: Art 225 Introduction to Graphic Design Teacher's Assistant: Art 327 Advanced Typography Structures Teacher's Assistant: Art 325 Collaborative Collegiate member of the American Institute of Graphic Arts SKILLS

Collaboration and group interaction Comfortable with deadlines, time management Comfortable in a competitive environment Cross-platform computer ability Presentation skills and writing proficiency Typography and type design Branding and identity systems Magazine Layout Grid Systems Web Design and interactivity Semiotics and narrative Information design Divergence in process

Ideation and prototyping Bookbinding SOFTWARE

Adobe Design Suite cs3 Macromedia Flash 8 Macromedia Dreamweaver 8 Microsoft Office

LECTURES & WORKSHOPS ATTENDED

Scott Nash CRANBROOK Rick Vallecenti Thire Elliot Peter Earls CRANBROOK Gail Swanlund Colin Metcalf / Kevin Grady GUM.

AWARDS

Graphic Design Excellence Award 2008 AIGA Icograda First Place Design 2006 Graphic Design Excellence Award 2008 Honors College 2002-2008

Press release

A press release may be used to publicize your show to the periodical media (such as newspapers, radio, television, blogs, magazines). It should be concise (no more than one or two pages) and explain the key elements of your show:

- » Who is having the show
- » Where it is (include URL)
- » When it is
- » Paragraph or two about the show and the artist
- » Contact for further information

Blog entries

In the blogosphere, the opportunity to add your voice to the conversation abounds. A blog post about a particular theme or your work is a great way to get your thoughts down in writing and get them published in a short amount of time. You can also participate in group blogs and online magazines to create awareness for your blog. With that said, a few tips can make your writing stronger.

Tips

Use standard punctuation and capitalization.

Considering the instability of web services, it's always a good idea to type a draft of your comment in a separate document, proof it, and then copy/paste it into the blog. Your entry will be more credible if there are no typos.

Be considerate and respectful.

Stay on theme.

Reference when needed. Though much of blogging contains personal opinions, a well-written point or argument can hold up even better if a reference or two is attached.

Good	Bad
keep on theme with your commentary	write a long rant without substance
proofread	have typos
be respectful	insult and act superior

Grant proposals

Say you have an exciting project you want to undertake—something that is important for you as an artist or designer and perhaps others in the community. The problem is, you don't have enough money to make it happen. Here's where your ability to write a clear and professional grant proposal comes into play. There are many agencies at the local, national, and international level that are interested in funding exciting and important art and design projects. Audience research is part of good writing, so make sure your project is a good fit with the agencies you are applying to, and then present a convincing argument in document form (which should be both well-written and well-presented). Often the first step is writing a solid project narrative.

Project narrative

The project narrative is the meat-and-potatoes of the grant. It clearly and succinctly describes the project, its goals, and why this project should be funded. It is important to realize that the panel reading your proposal may not have expertise in your discipline, and you should show them that you do. Also consider that they read hundreds of proposals, and you need to make yours stand above the rest. Remember, the first couple of paragraphs are most important—if your initial paragraphs are vague or wordy, a panel member will not read the proposal further. An old writer's trick is to look at the first paragraph and see if it can be removed. Many times, the first paragraph you write is your warm up, and can be removed once it has served its purpose. As in journalism, your lead (the first few sentences) is your one chance to grab the committee member's attention. Since they often read hundreds of proposals, assume that they will only decide to continue reading based on those opening paragraphs. Write a compelling narrative that addresses all of the points asked, including:

- » Project objectives: why is this project important and why should it be funded?
- » Approach: what approach will you be taking for this project? What medium will you be using and why?
- » Project timeline (be realistic)
- » Budget (be realistic, don't inflate it)
- » Credentials (your credentials are very important on a grant and they will be checked)
- » References: a reference letter from a well-known and respected educator, artist, or designer lends clout to your project. Think carefully about who can best speak about you and your project.

Tips

Keep your process organized—there will most likely be many pieces to the grant application including the proposal narrative, work samples, budget, résumé, and letters of reference.

Read through the criteria carefully and give yourself enough time to prepare all materials requested.

Create several drafts of the project narrative and have someone read each draft for understanding and clarity. You should also read it out loud.

Make sure you address all the questions. Re-typing the headings of the outline the agency supplies in the proposal request in that order can ensure you have covered all the necessary points.

Find a contact (sometimes called a "project officer") at the funding agency. Often, grant agencies are more than willing to talk to you and answer questions about your project. These agencies are a resource since they want the best grant proposals to be submitted.

Proofread carefully. The review committee could interpret one or two misspelled words as lack of attention to detail.

Make sure you follow all the presentation guidelines. You might wish they could be flexible on type size and margins, but if the guidelines requested it, the review committee could interpret any deviation as lack of willingness to take direction. You don't want to create that perception when you are asking them to entrust you with money to be spent only according to the agreement being created.

Create a unified presentation of all materials (e.g., same typeface, same paper used throughout).

Be prepared to follow up if you are not funded. Many times an agency will give feedback on your grant proposal and that is valuable if you choose to resubmit.

Getting Business

Designers are in business, and getting business entails a lot of writing. As stated earlier, portfolios and leavebehind promotional materials are essential in getting your work noticed, but once you land the job, the writing really begins. There are several important pieces of writing designers use when working with clients, including project proposals and design briefs. These are usually multiple-page documents intended to explain a project. With a proposal, a designer is attempting to land the job, while a design brief establishes the details of a project already secured. As with most writing, the best proposals are well organized and touch upon each relevant point, using only as many words as necessary. Long-winded proposals and briefs not only waste everyone's time, but will confuse the client as to what you are going to provide.

Proposals

Proposals are common to most design projects and range in length from a simple, one page, bulleted list to a more lengthy narrative, or a combination of both. In essence, the document is proposing the details of the project. In order to write a well-organized proposal, and to fully understand the scope of the project, a proposal is often written up after an initial client meeting. Clarify any questions you might have with the client, in order to make the proposal as complete as possible. It is a good idea to have an opening summary statement in your proposal, so that you and the client are on the same page.

Common sections of a proposal include:

- » Opening summary (summarizing what the scope of the project is)
- » Problem statement
- » Your approach
- » To-do list (showing the client all aspects of what you will do)
- » Breakdown of specific phases. For example:
 Phase 1: initial presentation of concept sketches
 Phase 2: presentation of refined concept
 Phase 3: revisions
 Phase 4: production and delivery
- » Timeline
- » Budget

Remember, you are often competing with others to land a job, so don't be lazy! As well as following the rules for résumés and grant proposals, consider taking the time to write up a compelling problem statement. This is a one-to-three paragraph explanation of the challenges the client is facing. It's a chance to show the client you are listening to them, and understand what they are about to undertake. Your approach can show the other side of the coin: how you will then solve those problems you have so masterfully described. Proposals have been won and lost over these sections. Budget is probably the section designers agonize over the most. It's useful to get a book like the Graphic Artist's Guild Handbook: Pricing & Ethical Guidelines to advise you on the mysteries of estimating and fix bid vs. time and materials.

Finally, try to avoid doing example solutions. The proposal comes before you fully understand the client, and can often mislead the client. With words, the client can imagine designs that the two of you will eventually create. With pictures they may just think you don't get it. Strangely enough, words—not pictures—may be your greatest ally in getting design work.

Requests for Proposal (RFP)

A request for proposal, more commonly known as an RFP, is one way design jobs are awarded. Unlike a standard project proposal, an RFP is a written document prepared by the client, used to solicit proposals by designers for that project. The RFP may be announced to a large group (sometimes referred to as a cattle call) or to a select few studios—it depends on what sort of response the client wishes to elicit. This competitive process allows a client to see many different directions before choosing one studio to work with. An RFP may also be generated from within a firm or studio, to solicit proposals for specific parts of a large project (i.e. a commercial to accompany a brand launch).

As an in-house designer or design manager, you may well take a hand in writing a RFP when you wish to bring in outside help on major projects. This is often your opportunity to set the tone of the working relationship with a studio, and as such it's a good place to lay out your expectations. Common sections of an RFP include:

- » Statement of purpose
- » Background information
- » Scope of work
- » Deliverables
- » Schedule
- » Budget

Design brief (creative or project brief)

The purpose of a written design brief is to define the strategy, specific details and goals of a project between the designer and the client. The most effective briefs are really a collaboration between designer and client and may take several back and fourth rounds to get it right. The great thing about a well written, creative brief is that it ensures that the entire project team is on the same page with objectives and expectations.

There is really no standard format for a creative brief, due to the variety of design disciplines and the scope of the project, but a well-written 3-page brief is better than a vague and wordy 10-page brief. A brief can be formatted as bulleted information or in a more narrative form, or a combination of both.

The following sections are key to a design brief:

- » Project overview, sometimes called an executive summary (a paragraph or two that succinctly explains the purpose of the project)
- » Description of target audience
- » Communication/business objectives, strategies and goals of the project
- » Overview of client's competitors
- » Budget and schedule
- » Explanation of internal approval process
- » Clarification of procedural requirements or limitations

More ways to write

As you read through the latest art and design journals, you will see a wide variety of writing, including expository and opinion essays, researched articles, interviews, and reviews. Often these essays are focused on a particular topic. When you recognize the structure of an essay and what makes it interesting, you can use your understanding to improve your own writing.

Expository essays explain or "expose" a subject or topic. An expository essay examines something in detail, with a more neutral tone than a persuasive or argumentative essay would. The best expository essays don't simply reiterate what has been said about a subject. Rather, they present a well-written analysis of the subject that helps the reader see the subject in a new context.

Thank You for Not Smoking

Ralph Caplan, Voice: AIGA Journal of Design

Opinion essays may also be labeled argumentative essays or persuasive essays. Writing your opinions is a way to share your voice with a community. Opinion essays can be found in op-ed columns in newspapers, articles in magazines and journals (both online and print), and blogs. Opinion essays state a position on a particular topic, followed with evidence to support the argument or point. It can help to broadly know your target audience when writing the essay. These essays use both your own opinion, as well as researched material.

We Are All Emerging Economies Now

John Thakara, Design Observer

It's How You Said It

Paula Scher, Design Observer

Research essays can also be persuasive in nature, and there is typically a thesis statement that helps the reader understand the stance the author takes based on their research. The thesis statement is typically found in the first or second paragraph of the essay. Research essays contain footnotes and may also have a bibliography.

Bathrooms and Kitchens

Ellen Lupton and J. Abbott Miller Design Writing Research Interviews allow readers to gain a more personal sense of how a person works and thinks. A good interview is a conversation between the writer and the person being interviewed. When interviewing someone, begin by making a long list of questions you might want to ask and narrow those down to 8–10 questions that best represent the topic. Remember that a person may answer two or three questions you've prepared in one answer, so be prepared with follow-up questions. It is also a good practice to send the interviewee the questions ahead of time, so they can prepare thoughtful answers. The best interviews use prepared questions as a guide and allow spontaneity to occur.

Devil in the Details: An Interview with Esther K. Smith Steven Heller, Voice: AIGA Journal of Design Power to the Panels: An Interview with Paul Buhle Michael Dooley, Voice: AIGA Journal of Design **Reviews** are written to give the reader a sense of what a book, film, play, or gallery/museum show is about. What makes a review different from a neutral description is that the author interjects his or her opinion throughout the review. Reviews are often seen in newspapers, in magazines, and on blogs.

The Back of the Napkin

Dan Roam

Reviewed by Robert Blinn, Core77

How to Think Like a Great Graphic Designer

Debbie Millman

Reviewed by Robert Blinn, Core77

Critics' picks: Artforum

There are plenty of websites that accept submissions, such as essays, blog entries, and reviews. The following are good starting places:

Core77

Sitepoint

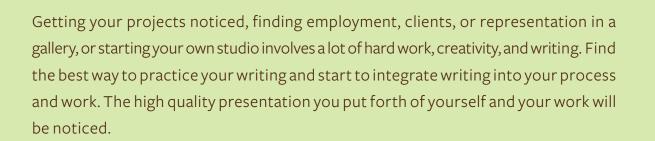
A Brief Message

Design Observer

Boxes and Arrows

A List Apart

Voice: AIGA Journal of Design



You may have been drawn to your career choice because of a passion for the visual. You may see verbal expression as an unavoidable obligation. But writing is more than a burden—it is a critical component of your work. Embrace it. You can clarify your thoughts with an outline, share your experiences in a blog, get funding with a proposal. Set aside a bit of time each day for reading and writing, even if you just note an impression or a thought on paper. Writing is a muscle, and needs regular exercise to be strong so it's there when you need it. From the experience of writing in the process of learning to the experience of writing as a business tool, writing is essential to nourishing your creative life.

Student examples

Writing in the classroom can occur in many ways. From writing exercises that can help shape a project to the generation of written content for projects, there are wonderful opportunities for students to work with words and images.

Go to your WFVT account page (peachpit.com) to see examples of how writing is brought into studio projects.



North Carolina State University



School of Visual Arts



Oregon State University



Washington University



University of Houston



University of the Arts



The Ohio State University

Podcasts

These interviews with leading artists, designers, educators, writers, and thinkers focus on the role writing plays in each of their lives. Download these podcasts by going to your WFVT account page (peachpit.com).



Notes

Writer's Toolbox

- 1 A key figure in the field of creative thinking is Edward de Bono. His research in the concept of lateral thinking and his Six Thinking Hats technique have changed the way individuals and businesses approach creative problem-solving. www.en.wikipedia.org/wiki/Six_Thinking_Hats (www.debonogroup.com)
- 2 Gelb, Michael J. How to Think Like Leonardo da Vinci. Delacorte Press, 1998, pp 57–58.
- 3 One of the people most closely associated with mind mapping is the British psychologist Tony Buzan. Buzan studied the brain and hemispheric symmetry research of neuroscientist Roger Sperry. As a result of this and related research, Buzan developed a technique for utilizing the "whole brain" when generating ideas, which he called the Mind Map®. www. managementconsultingnews.com/interviews/buzan_interview.php
- 4 Novak, Joseph D. and Gowin, Bob D. *Learning How to Learn*. Cambridge University Press, 1984, pp 15–35.
- 5 Meredith Davis conversation with the author, May 2008
- 6 www.literarytraveler.com/authors/jack_kerouac_ scroll.aspx
- 7 Elbow, Peter. Everyone Can Write: Essays Toward a Hopeful Theory of Writing and Teaching Writing. Oxford University Press, 2000, pp 85–92.
- 8 www.mycoted.com/Brainwriting
- 9 Gelb, Michael J. How to Think Like Leonardo DaVinci. Delacorte Press, 1998, pp 224–228.

- 10 www.theatlantic.com/doc/199512/edison
- 11 Michalko, Michael. *Cracking Creativity*. Berkeley: Ten Speed Press, 2001, p 105.
- 12 Julio Torres Lara, discussion with the author, April 2008

Thinking in words and pictures

- 1 Edwards, Betty. Drawing on the Right Side of the Brain. Los Angeles: J.P. Tarcher, 1979, pp 26, 27.
- 2 Edwards pp 27-29.
- 3 Professor Enriqueta Canseco-Gonzalez, cognitive neuroscientist at Reed College, Portland, Oregon, conversation with the author, November, 2007.
- 4 www.vark-learn.com
- 5 Koberg, Don, and Bagnall, Jim, The Universal Traveler; a Soft-Systems Guide to Creativity, Problem-Solving, & the Process of Reaching Goals. Los Altos, California: Crisp Learning, 1991, p 26.
- 6 Number 3 of Bruce Mau's *Incomplete Manifesto for Growth*, written in 1998, www.brucemaudesign.com/ incomplete_manifesto.html
- 7 IDEO.com
- 8 Koberg & Bagnall, 27.
- 9"The Hidden Secrets of the Creative Mind," interview with Dr. R. Keith Sawyer, *Time*.com, January 8, 2006.

10 De Bono, Edward. *Lateral thinking: creativity step by step.* New York: Harper & Row, 1990, p 64.

Verbal and visual connections

- 1 Faigley, Lester and others. *Picturing Texts*. New York: Norton, 2004, pp 14–19.
- ² Merriam-Webster Online Dictonary
- 3 Paul, Richard and Elder, Linda. Critical & Creative Thinking. California: The Foundation for Critical Thinking, 2004, p 40.
- 4 Wikipedia, en.wikipedia.org/wiki/Amazon_Kindle
- 5 Kelly, Kevin, "Scan This Book," *The New York Times*, July 16, 2006.
- 6 Kelly, p.45
- 7 Kelly, p.45

Narrative Structures: Verbal and Visual Working Together

- 1 Trollbäck, Jakob, "One Designer Shares: How to Use Design to Tell a Story," Howdesign.com www.howdesign.com/article/storytelling/, January 23, 2008.
- 2 Tufte, Edward, "Powerpoint is Evil," Wired, September 2003. www.wired.com/wired/archive/11.09/ppt2.html
- 3 Azab Powell, Bonnie, "David Byrne Really Does ♥ Powerpoint," UC Berkeley News, March 8, 2005. berkeley.edu/news/media/releases/2005/03/08_byrne.shtml
- 4 Byrne, David, "Learning to Love Powerpoint," Wired,
 September 2003. www.wired.com/wired/archive/11.09/ppt1.
 html
- 5 Warren Lehrer, interview with the author, November 7, 2007.
- 6 www.en.wikipedia.org/wiki/Hypertext_fiction
- 7 www.en.wikipedia.org/wiki/Graphic_novel

Writing and editing in the 21st century

- 1 Drenttel, William," The Written Word: Design as Mediator," *Graphic Design and Reading: Explorations of an Uneasy Relationship*, ed. Gunnar Swanson. New York: Allworth Press, 2000, pp167–169.
- 2 www.fray.com/about/
- 3 Ellen Lupton, interview with the author, December 18, 2007.
- 4 Vit, Armin, www.underconsideration.com/speakup/
- 5 Ellen Lupton, interview with the author, December 18, 2007.
- 6 Jessica Helfand, interview with the author, July 24, 2007.
- 7 Twemlow, Alice, www.schoolofvisualarts.edu/grad

Resources

Design/Culture

Writing resources: electronic

A Brief Message

A List Apart

ArtJob

Art Network

Art Papers

Artsy

Behance

Boxes and Arrows

Coroflot

Concept Share

Design Observer

Design Writing Research

ffffound

ideasonideas

mediabistro

Speak Up

UnBeige

Veer

Veerle's blog

Voice: AIGA Journal of Design

A Writer's Reference Bedford Bibliographer

Scrivener

Writing resources: books

A Pocket Style Manual by Diana Hacker

Artful Sentences: Syntax as Style by Virginia Tufte

A Whole New Mind by Daniel H. Pink

Clear and Simple as the Truth by Francis-Noel Thomas Creating the Perfect Design Brief by Peter L. Phillips EasyWriter: A Pocket Guide by Andrea Lunsford and

Robert Connors

Figures of Speech: 60 Ways to Turn a Phrase

by Arthur Quinn

Graphic Storytelling and Visual Narrative by Will Eisner

How to Do Things with Words by J.L. Austin Kant and the Platypus: Essays on Language

and Cognition by Umberto Eco

Made to Stick by Chip and Dan Heath

On Writing Well by William Zinsser

Oulipo: A Primer of Potential Literature

by Warren F. Motte Jr.

Poetical Dictionary by Lohren Green

Research and Documentation in the Electronic Age

by Diana Hacker

Studies in the Way of Words by Paul Grice

Style: Ten Lessons in Clarity and Grace by Joseph Williams

Taking the Leap; Building a Career as a Visual Artist

by Cay Lang

The Craft of Research by Wayne Booth, Gregory Colomb,

and Joseph Williams

The Craft of Revision by Donald M. Murray

The Elements of Style by William Strunk Jr. and E.B. White

(illustrated by Maira Kalman)

The Graphic Designer's Guide to Better Business Writing

by Barbara Janoff and Ruth Cash-Smith

The Politics of Writing by Romy Clark and Roz Ivanic

Understanding Comics by Scott McCloud

Why I Have Not Written Any of My Books

by Marcel Benabou

Woe is I by Patricia T. O'Conner

Writing About Art by Henry Sayre

Writing Down the Bones by Natalie Goldberg

Writing with Power by Peter Elbow

Writing to Learn by William Zinsser

99 Ways to Tell a Story: Exercises in Style

by Matt Madden

Publishing resources

D.I.Y. Design It Yourself

by Ellen Lupton and Maryland Institute College of Art graduate students

Indie Publishing

by Ellen Lupton

Lulu

Blurb

One Story

Fray

JPG

Plazm

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Page 20 Photo: Andrea Marks

Page 23 Pages from the field diaries kept by Prof. R. Good. The data

was used towards the publication of his "Geographical Handbook

of the Dorset Flora" (1948).

Courtesy: Dorset Environmental Records Centre

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Page 39 Experimental sound made for Edison's Kinetophone,

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Crossing the BLVD: Strangers, Neighbors, Aliens in a New America,

2003. Conceived and written by Warren Lehrer and Judith Sloan.

Design and photography by Warren Lehrer.

Published by W.W. Norton. crossingtheblvd.org

Book documents and portrays new immigrants and refugees in the $\,$

most polyglot locality in the United States.

French Fries, 1984. Written by Dennis Bernstein and Warren Lehrer

and designed by Warren Lehrer. Published by Visual Studies

Workshop Press and EarSay.

A play/book that takes place at a fast-food joint on a winter's day

at the height of the Cold War.

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About the Author

Andrea Marks is an associate professor and coordinator of the graphic design program at Oregon State University in Corvallis, Oregon. Her interests in design curriculum extend to exploring ways in which technology can enhance learning.

She received her BFA in graphic design from the University of the Arts in Philadelphia and received a Fulbright International Scholarship for post-graduate studies at The Basel School of Design in Basel, Switzerland. She is the recipient of several grants and awards including an NEA Design Arts grant for her project "Women of the Bauhaus." Her writing has been published in Voice: AIGA Journal of Design and she is the producer of the documentary Freedom on the Fence, a film about the history of Polish posters. Writing for Visual Thinkers is her first book.

